

Azure Government Chatbot Reduces Email By 50%

LARGO, MARYLAND, USA, May 8, 2017 /EINPresswire.com/ -- Microsoft Azure Government is really pioneering some exciting technology right now! Earlier this week, Microsoft and the City of Los Angeles unveiled CHIP, a chatbot whose name stands for "City Hall Internet Personality". CHIP runs in the Azure Government cloud. It resides on Los Angeles's Business Assistance Virtual Network (BAVN), and was created by two city developers in just three days, with training from Microsoft and access to the Microsoft Cortana Intelligence Suite, the Azure Bot Framework, and Microsoft Azure Cloud.

CHIP helps around 180 people per day and has slashed emails to BAVN from 80 a week to less than 40. This is a 50% reduction in emails that need to be handled by city employees, which should allow the city to get by with less staff. CHIP can...



City Hall Internet Personality (CHIP) runs in the Azure Government cloud

Want to read the rest of this article? Finish reading it on cFocus Software's blog: https://cfocussoftware.com/azure-government/azure-government-chatbot-reduces-email-by-50-percent/?utm_source=chatbot&utm_medium=einpresswire

About [cFocus Software Incorporated](#)

Established in 2006, cFocus Software automates Risk Management Framework (RMF) compliance, empowers better risk-based decisions, and guides your journey into Microsoft Azure Government, Office 365 Government, and SharePoint. We are the exclusive vendor of Authority To Operate as a Service™ (ATOaaS™).

cFocus Software is Microsoft Gold certified, ISO 9001:2008 certified, and a certified participant in the Small Business Administration's 8(a) program.

Cheryl Salazar
cFocus Software Incorporated
(301) 499-2650

email us here

This press release can be viewed online at: <http://www.einpresswire.com>

Disclaimer: If you have any questions regarding information in this press release please contact the company listed in the press release. Please do not contact EIN Presswire. We will be unable to assist you with your inquiry. EIN Presswire disclaims any content contained in these releases.

© 1995-2017 IPD Group, Inc. All Right Reserved.