

# British Airways Voted best Airline to the Caribbean by Trusted Travel Company

*Independent survey reveals British Airways as the leading carrier by luxury travel company*

LONDON, UNITED KINGDOM, May 24, 2017 /EINPresswire.com/ -- British Airways is revealed as the best airline according to a survey carried out by leading luxury villa Rental Company [Exceptional Villas](#). The survey which covered more than 15 airlines, measured 12 different parameters ranging from booking procedures, check in process, boarding system, seat comfort, lounge availability, lounge comfort and facilities, delay handling, punctuality, friendliness and quality of service.



Luxury Beach Side Villa with Private Pool Barbados

The Exceptional Villa's rankings are based on customer feedback from over 1000 clients in the past 12 months. The survey was conducted over a full year period between the months of March 2016 and March 2017.

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*Alexandra Baradi*

of Exceptional Villas Alexandra Baradi.

Exceptional Villas clients are highly discerning and well traveled and therefore a survey is very satisfying as it is based on passenger gratification and enjoyment of the airline experience. The customers that were evaluated included 18 different nationalities from seven continents. “This is a completely independent study. We review our customers with no sponsorship, payment or external influences” says owner

Many of the Exceptional Villa clients left additional feedback and comments. One of their clients was delayed returning from Nassau for 24 hours and because British Airways looked after them so well without any fuss or hesitation, they vowed to only travel with them in future.

Whilst price is always important when choosing an airline, it is between a 5 and 10 hour flight for many of the Exceptional Villa clients travelling to the Caribbean. Therefore there are a lot more factors to take into account when making a choice of carrier for long haul flights.

This is the reason why Exceptional Villa undertook the survey. It is of utmost importance to Exceptional Villas to ensure that all their clients receive the very best in every aspect of their holiday or vacation.

That starts with the booking process for both the carrier and the villa. Clients who have an excellent airline experience arrive happy and in a good frame of mind to enjoy their holiday.

This is the first year for Exceptional Villas to undertake this survey but they intend to conduct a further one for the coming year as well as surveys for best destinations in a range of criteria such as best for relaxation, culture, scenery, friendliness, beauty, activities, romance, adventure and family vacations.

Unlike hotels which are qualified by local and international tourism authorities such as Forbes Five Stars and AAA Five Diamonds, the villa industry is not standardised. Therefore the quality assurance of such experts like Exceptional Villas is becoming more and more important in an age when many mass market companies are now only online bookable. Clients are able to be assured by independent experts and villa specialists against misrepresentation and at the same time give quality assurance for both the travel experience and for the villa experience.

## ABOUT EXCEPTIONAL VILLAS

Exceptional Villas is the world's leading luxury vacation specialist based in Europe. They are owned by Dream World Travel Ltd. Other brands include Dream Ireland and luxury Barbados brand – [Villas Barbados](#). Exceptional villas feature over 2000 luxury holiday rentals in more than 30 destinations worldwide. Their inventory includes many of the world's best mansions, private estates, castles and several private islands such as Richard Branson's Necker Island in the British Virgin Islands.

In order to be listed in the Exceptional Villa website, each villa undergoes a rigorous inspection that must reach an exceptional luxury standard in a range of different criteria such as destination, location, facilities, bed



Luxury Beach Side Villa Barbados



Beach Enclave Turks and Caicos



Triton Villa Turks and Caicos



comfort, bathroom luxury, excellence of staff, quality of décor, grounds and upkeep. All villas must reach the luxury standard based on the results and at least 95% of the villas that Exceptional Villas inspect are rejected. The team of experts and inspectors at Exceptional Villas are all absolutely passionate about travel.

Exceptional Villas also offers all its clients a pre arrival complimentary concierge service that organises all their customers' needs and requirements. Recently launched new destinations include Hawaii, Santorini, Mykonos and Mexico.

For more information visit <http://www.exceptionalvillas.com/> or call + 353 64 66 41170 or toll free from US and Canada 1 800 245 5109 and UK 0845 528 4197

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