

# New White Paper Details Bureaucracy, Deadly Delays, and Apathy by Pharmacy Benefit Managers

*COA White Paper Continues to Share True Patient-PBM Stories and How They Hurt Cancer Patients*

WASHINGTON, DISTRICT OF COLUMBIA, UNITED STATES, September 19, 2017 /EINPresswire.com/ -- Today, the Community Oncology Alliance (COA) and the Community Oncology Pharmacy Association (COPA) released a new white paper sharing more real patient stories detailing the negative impact pharmacy benefit managers (PBMs) have on cancer care.

Compiling stories from cancer patients and physicians, the white paper “Bureaucracy, Deadly Delays, and Apathy: Pharmacy Benefit Manager Horror Stories”, presents stories collected from community oncology practices over the last year. The serious, sometimes dangerous, stories told in the paper include PBM bureaucracies failing cancer patients through complete indifference to sick patients, dangerous mistakes, and deadly bureaucracies.

- Read the full white paper “Bureaucracy, Deadly Delays, and Apathy: [Pharmacy Benefit Manager Horror Stories — Part III](#)”.

“Profit-driven PBM middlemen have become a scourge on our health care system, hurting sick cancer patients that desperately need these drugs as they battle this devastating disease,” said Ted Okon, Executive Director of COA. “How many more horror stories must we hear before action is taken to finally stop PBM abuses? Congress needs to act now. Patients should not have to suffer because of these large, secretive bureaucracies.”

This is the third in a white paper series exposing the abuses of PBMs produced by COA. The first, “Delay, Waste, and Cancer Treatment Obstacles: The Real-Life Patient Impact of Pharmacy Benefit Managers (PBM)” was released in April at the 2017 Community Oncology Conference; the second “Unaccountable Benefit Managers: Real Horror Stories of How PBMs Hurt Patient Care” was released in June 2017.

The paper is being released during a meeting of the COA Board of Directors outside of Washington,





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*Ted Okon, Executive Director  
of COA*

DC. One of the areas of focus will be PBMs and the adverse impact that they are having on the care of cancer patients. It complement the website [www.PBMAbuses.com](http://www.PBMAbuses.com) launched by COA as a place to support patient education and advocacy on PBM issues. Visitors to the site will be able to access the patient horror stories series, educational videos, and more.

Read the full white paper “Bureaucracy, Deadly Delays, and Apathy: Pharmacy Benefit Manager Horror Stories — Part III” at <http://bit.ly/pbmstoriesv3>.

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