

Healthcare BPO 2017 Global Market – Challenges, Drivers, Outlook, Segmentation - Analysis to 2021

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[Healthcare BPO Market 2017](#)

BPO is a segment of outsourcing, which consists of subcontracting the business processes of an organization to a third-party vendor that has the expertise in the required domains. It helps clients to increase their operational efficiency, concentrate on their core competencies, reduce time-to-market, obtain access to fresh talent and experience along with the latest technologies, and build an organization with an economical cost structure in the long run. The healthcare space has been witnessing the adoption of BPO services due to proven benefits, such as cost reduction, improved patient care services, and staff efficiency.

The analysts forecast the Global Healthcare BPO Market that comprises F&A BPO, HR BPO and CRM BPO to grow at a CAGR of 5.32 percent over the period 2014-2019.

Covered in this Report

This report gives an overview of the Global Healthcare BPO market and includes the market segments namely: F&A, HR and CRM. The report also includes the market segmentation by Geography based on the three key regions: the Americas, and the APAC and EMEA regions.

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The report, the Global Healthcare BPO Market 2015-2019, has been prepared based on an in-depth market analysis, with inputs from industry experts. The report covers the Global Healthcare BPO Market landscape and its growth prospects in the coming years. The report also includes profile of key vendors operating in this market.



Key Regions

- Americas
- APAC
- EMEA

Key Vendors

- Accenture
- Cognizant
- Genpact
- IBM
- TCS
- Wipro
- Xerox

Other Prominent Vendors

- 3i infotech
- Acclaris
- Accretive Health
- ACS
- Acura
- Aditya Birla Minacs
- Aegis
- Allscripts Healthcare Solutions
- Allsec Technologies
- Aon
- Capgemini
- CGI
- Convergys
- CSC
- Dell
- Dynamic Healthcare Systems
- EXL
- Firstsource
- HCL Technologies
- Hexaware
- Hinduja Global Solutions
- HP
- Igate
- IMS Health
- Infosys
- Sutherland Global
- Tech Mahindra
- Teleperformance
- Teletech
- ThinkHealth Services
- TMG Health
- WNS

Market Driver

- Increasing Need for Cost-effective Operations

Market Challenge

- Issues Pertaining to Data Security

Market Trend

- Emergence of Cloud-based BPO in Healthcare

Key Questions Answered in this Report

- What will the market size be in 2019 and what will the growth rate be?
- What are the key market trends?
- What is driving this market?
- What are the challenges to market growth?
- Who are the key vendors in this market space?
- What are the market opportunities and threats faced by the key vendors?
- What are the strengths and weaknesses of the key vendors?

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