

Chatbot 2017 Global Market Expected to Grow at CAGR 37.11% and Forecast to 2021

WiseGuyReports.Com Publish a New Market Research Report On - "Chatbot 2017 Global Market Expected to Grow at CAGR 37.11% and Forecast to 2021".

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The analysts forecast the <u>global chatbot market</u> to grow at a CAGR of 37.11% during the period 2017-2021.

A chatbot is a conversational user interface (CUI) like an avatar or a 3D animated persona that delivers text-based or voice-based information and service assistance to customers via a kiosk, mobile, or website on the Internet. It incorporates natural language processing (NLP) and domain knowledge that changes according to the content of the dialog between the chatbot and the customer.



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Covered in this report

The report covers the present scenario and the growth prospects of the global chatbot market for 2017-2021. To calculate the market size, the report considers the revenue generated from the sales of chatbots.

The market is divided into the following segments based on geography:

- Americas
- APAC
- EMEA

The report, Global Chatbot Market 2017-2021, has been prepared based on an in-depth market analysis with inputs from industry experts. The report covers the market landscape and its growth prospects over the coming years. The report also includes a discussion of the key vendors operating in this market.

Key vendors

- Anboto
- Creative Virtual
- eGain
- Inbenta
- Nuance

Other prominent vendors

- CX Company
- Ecreation
- GetAbby
- H-care
- Next IT
- Synthetix
- Viclone

Market driver

- Rising adoption of chatbots in healthcare insurance industry
- For a full, detailed list, view our report

Market challenge

- Lack of integration between front-end and back-end knowledge base
- For a full, detailed list, view our report

Market trend

- Chatbot integration with social media
- For a full, detailed list, view our report

Key questions answered in this report

- What will the market size be in 2021 and what will the growth rate be?
- What are the key market trends?
- What is driving this market?
- What are the challenges to market growth?
- Who are the key vendors in this market space?

- What are the market opportunities and threats faced by the key vendors?
- What are the strengths and weaknesses of the key vendors?

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