

Siddons-Martin Launches Major Customer Support Advancements

The Largest Emergency Group Manufacturer in U.S. Now Offers an In-Production Timeline

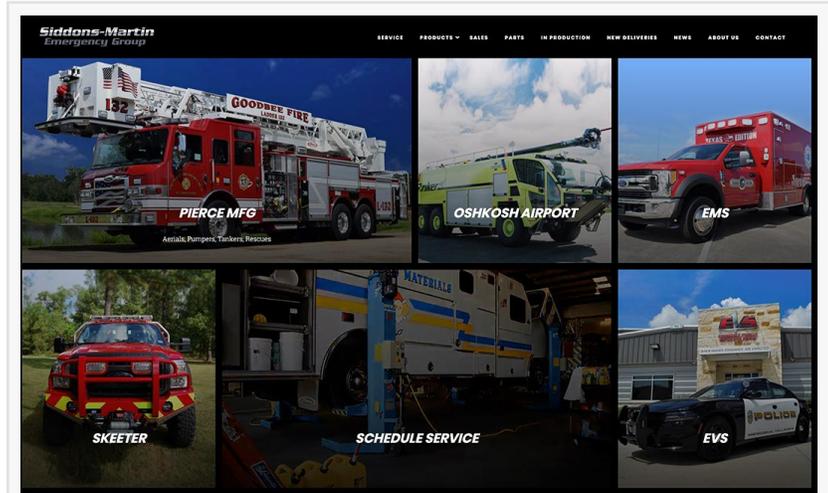
HOUSTON, TEXAS, USA, October 25, 2017 /EINPresswire.com/ -- In response to the needs of a growing customer base and everpresent raging wildfires, [Siddons-Martin](#) yesterday launched new customer support software that significantly enhances their online customer support.

System enhancements include— Full visibility for the large range of vehicles offered by Siddons-Martin, with comprehensive information on their ambulances, ER vehicles, wildfire and other options;

- Online videos and pictures of the products sold by each department;
- An [in-production timeline](#) that allows customers to watch their emergency vehicle throughout the build process;
- New [online functionality](#) with instantaneous information about sales and service center locations calculated in miles from a customer's station, conveniently showing the nearest option first;
- Online service scheduling and requests for parts from mobile and desktop devices;
- Geolocation functionality that helps customers locate and automatically connect with their nearest sales agent;
- Upgraded Content Management System that gives administrators control over updates from one location for easy syndication to other company properties;
- A fully functional careers page –allowing applicants to see the locations for all openings. They also improved their employee application process to make it much easier for candidates to apply for positions.

Siddons-Martin is the largest Emergency Group vehicle manufacturer in the U.S., and the recipient of 60 industry awards and has been recognized as Pierce Dealer of the Year while maintaining Platinum Certification for the past seven years running.

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Siddons Martin offers all new customer support

This press release can be viewed online at: <http://www.einpresswire.com>

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