

Live Chat Software Market 2017 Global Share, Trend, Segmentation and Forecast to 2021

The analysts forecast the global live chat software market to grow at a CAGR of 7.98% during the period 2016-2020.

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/EINPresswire.com/ --

Global [Live Chat Software Market](#)

Description

WiseGuyReports.Com adds" Global Live Chat Software Market 2016-2020 "Research To Its Database.

Live chat is a real-time communication between two users via computer. It is appropriate for low to moderately complex product support and is used by many organizations. It can also be a means of surveying customers without being intrusive. It is a part of multichannel customer service initiative. Live chat software allows website providers to interact directly with visitors on their websites or applications, through some combination of chat/instant messaging and survey forms. It is based on the client-server model, where a client can start a session after logging into a user account.

Covered in this report

The report covers the present scenario and the growth prospects of the global live chat software market 2016-2020. To calculate the market size, the report considers the revenue generated from the sales of live chat software.



The market is divided into the following segments based on geography:

- Americas
- APAC
- EMEA

The Global Live Chat Software Market 2016-2020, has been prepared based on an in-depth market analysis with inputs from industry experts. The report covers the market landscape and its growth prospects over the coming years. The report also includes a discussion of the key vendors operating in this market.

Key vendors

- LivePerson
- Zendesk
- LogMeIn
- LiveChat
- SnapEngage

Other prominent vendors

- Comm100
- Freshdesk
- Intercom
- JivoSite
- Kayako
- LiveZilla
- Olark
- Provide Support
- PureChat
- UserLike
- Velaro
- Woopra

Market driver

- Increased need to improve CRM
- For a full, detailed list, view our report

Market challenge

- Requirement of compliances
- For a full, detailed list, view our report

Market trend

- Live chat software integration with social media
- For a full, detailed list, view our report

Key questions answered in this report

- What will the market size be in 2020 and what will the growth rate be?
- What are the key market trends?
- What is driving this market?
- What are the challenges to market growth?
- Who are the key vendors in this market space?
- What are the market opportunities and threats faced by the key vendors?
- What are the strengths and weaknesses of the key vendors?

Enquiry About Report @ <https://www.wiseguyreports.com/enquiry/687161-global-live-chat-software-market-2016-2020>

Table of Contents -Major Key Points

PART 01: Executive summary

- Highlights

PART 02: Scope of the report

- Market overview
- End-user segmentation
- Geographical information
- Vendor selection
- Summation errors
- Currency exchange rates

PART 03: Market research methodology

- Research methodology
- Economic indicators

PART 04: Introduction

- Key market highlights
- Evolution of live chat software

PART 05: Benefits of live chat software

- Improved customer satisfaction

- Increased sales
- Enhanced customer engagement
- Reduced expenses
- Improved business intelligence

PART 06: Market landscape

- Market overview
- Market size and forecast

PART 07: Market segmentation by end-user

- Global live chat software market by end-user
- Retail and e-commerce
- Travel and hospitality
- IT and consulting
- Telecommunication
- Pharmaceutical

PART 08: Geographical segmentation

- Global live chat software market by geography
- Americas
- EMEA
- APAC

PART 09: Market drivers

- Increased need to improve CRM
- Increase in adoption of live chat software in healthcare insurance industry
- Advantages of live chat over other customer support options

PART 10: Impact of drivers

PART 11: Market challenges

- Requirement of compliances
- Increasing demand for web self-service
- Lack of standardization

PART 12: Impact of drivers and challenges

PART 13: Market trends

- Live chat software integration with social media
- Increase in mobility
- Growing popularity of live chat

PART 14: Impact of trends

PART 15: Five forces model

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