

utopia.AI arouses great interest in Capacity Europe with its Artificial Intelligence products

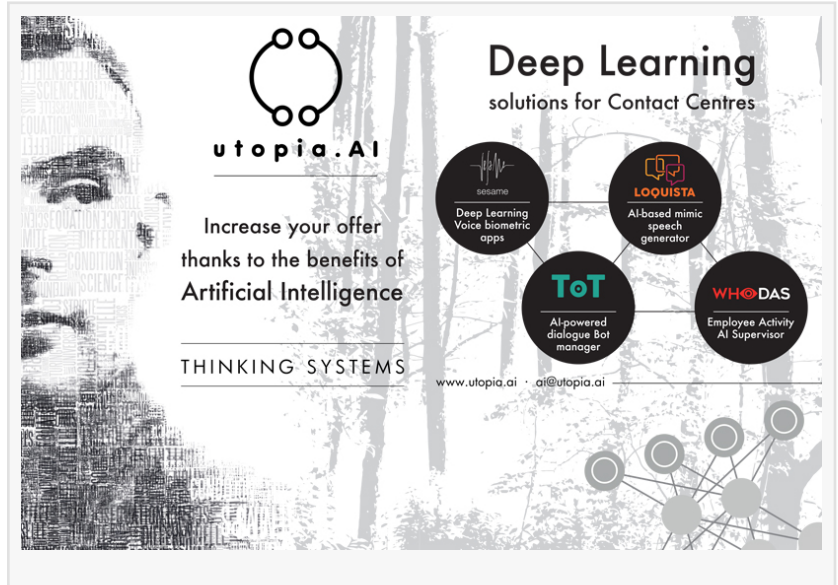
LONDON, UK, November 7, 2017 /EINPresswire.com/ -- The developer of Artificial Intelligence solutions has participated in the annual edition of Capacity Europe, held in London from 24 to 26 October, where it has presented its portfolio of products based on Deep Learning and aimed primarily at Contact Centers and customer service departments.

Under the premise that the development of Artificial Intelligence will affect almost every aspect of our lives and that telecommunications will be no exception, utopia.AI has attended the largest European event within this sector to showcase its innovations in this area. Telecom operators today must have the ability to rapidly develop, deploy and manage services to meet customers' dynamic requirements. AI has taken advantage of these three days to show teleoperators how they can improve their service offerings by including Artificial Intelligence solutions designed for email, chat, video and phone systems management.

Four were the products that aroused the greatest interest during the event: [Sesame](#), a voice biometric system capable of creating a unique voiceprint that identifies and classifies each caller in real time while analyzing the caller's feelings, [ToT](#), an intelligent agent assistant that manages level 1 tickets in an automated way, [Loquista](#), a real-time voice generator that makes it possible to filter the voices of a Call Center by creating, for example, a specific corporate voice or by giving the different voices a neutral accent if desired and Whodas, a system that supervises the actual activity of the employees of a Contact Center.

After the success of this edition, the company has already confirmed its presence at the event that Capacity holds annually in Chicago under the name International Telecoms Weeks, which will take place between May 6th and 9th and where utopia. AI will present its novelties to the North American telecommunications market.

utopia.AI
+33 (0) 564 33 22 33
email us here
utopia.AI



The graphic features a stylized human face on the left, composed of binary code. To the right, the text reads: "utopia.AI", "Increase your offer thanks to the benefits of Artificial Intelligence", and "THINKING SYSTEMS". Below this, a diagram shows four interconnected circles representing AI products: "Sesame" (Deep Learning Voice biometric apps), "LOQUISTA" (AI-based mimic speech generator), "ToT" (AI-powered dialogue Bot manager), and "WHO DAS" (Employee Activity AI Supervisor). The background includes a forest scene and a network diagram. At the bottom, it lists "www.utopia.ai" and "@utopia.ai".

Disclaimer: If you have any questions regarding information in this press release please contact the company listed in the press release. Please do not contact EIN Presswire. We will be unable to assist you with your inquiry. EIN Presswire disclaims any content contained in these releases.
© 1995-2017 IPD Group, Inc. All Right Reserved.