

# ITSM Market By Services, Assets Type, Solutions, End-Users, Regions Forecasts to 2020

WiseGuyReports.Com Publish a New Market Research Report On - "ITSM Market By Services, Assets Type, Solutions, End-Users, Regions Forecasts to 2020".

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/EINPresswire.com/ --

The analysts forecast the global [information technology service management \(ITSM\)](#) market to grow at a CAGR of 7.78% during the period 2016-2020.

ITSM is a process that adopts and implements IT tools to deliver top-quality IT services in an organization. These tools are provided through people, processes, and technologies. ITSM delivers end-to-end services using best practice models, instead of managing each IT component separately.

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Covered in this report

The report covers the present scenario and the growth prospects of the global information technology service management (ITSM) market for 2016-2020. To calculate the market size, the report considers the revenue generated from ITSM tools provided to companies physically, virtually, and over cloud environments.

The market is divided into the following segments based on geography:

- Americas
- APAC
- EMEA

The report, Global Information Technology Service Management (ITSM) Market 2016-2020, has been prepared based on an in-depth market analysis with inputs from industry experts. The report covers



the market landscape and its growth prospects over the coming years. The report also includes a discussion of the key vendors operating in this market.

#### Key vendors

- BMC Software
- CA Technologies
- HP
- BM

#### Other prominent vendors

- Absolute Software
- Axios Systems
- Cherwell Software
- Citrix Systems
- Compuware
- EasyVista
- EMC Infra
- Epicor Software
- FrontRange Solutions
- Fujitsu
- HEAT Software
- Hornbill
- LANDesk Software
- ManageEngine
- Microsoft
- OMNINET
- Oracle
- SAManage
- Serena Software
- ServiceNow
- Sunrise Software
- SunView Software
- Symantec
- SysAid Technologies
- TCS
- TOPdesk
- Vivantio
- VMware
- VMware

#### Market driver

- Need to reduce IT costs while gaining flexibility
- For a full, detailed list, view our report

#### Market challenge

- Lack of quality standards in SLAs
- For a full, detailed list, view our report

#### Market trend

- Increased adoption of third platform
- For a full, detailed list, view our report

Key questions answered in this report

- What will the market size be in 2020 and what will the growth rate be?
- What are the key market trends?
- What is driving this market?
- What are the challenges to market growth?
- Who are the key vendors in this market space?
- What are the market opportunities and threats faced by the key vendors?
- What are the strengths and weaknesses of the key vendors?

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- BMC Software
- CA Technologies
- HP
- IBM

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