

IT Services and BPO in the Government Sector 2017 Global Market Expected to Grow at CAGR 4.78 % and Forecast to 2019

The report provides in depth study of "IT Services and BPO" using SWOT analysis i.e. Strength, Weakness, Opportunities and Threat to the organization

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IT services and BPO Market Analysis And Forecast

About IT services and BPO in government sector

IT services help customers to



accomplish their requirements and improve the business goals and activities while BPO consists of subcontracting the business processes of an organization to a third-party vendor that has expertise in the required domains. IT and BPO services are required in the government sector to manage IT systems and improve business-related processes and methodologies. IT and BPO service outsourcing supports the government sector to perform various functions such as taxation, pensions, asset registration, welfare programs, including financial assistance for the unemployed, and other e-governance initiatives in a cost-effective manner.

Technavio's analysts forecast the global IT services and BPO market in the government sector to grow at a CAGR of 4.78% over the period 2014-2019.

Covered in this report

The report covers the current scenario and the growth prospects of the global IT services and BPO market in the government sector for 2015-2019. To calculate the market size, the report considers revenue generated from the following components:

IT services: ITO, implementation, hardware and software support, and consulting

• BPO: CRM, HRO, and others

Technavio's report, Global IT Services and BPO Market in the Government Sector 2015-2019, has

been prepared based on an in-depth market analysis with inputs from industry experts. The report covers the Americas, EMEA, and APAC. It also covers the landscape of the global IT services and BPO market in the government sector and its growth prospects in the coming years. The report includes a discussion of the key vendors operating in this market.

Key vendors

- Capgemini
- CSC
- IBM
- TCS
- Wipro

Other prominent vendors

- Accenture
- Agilisys
- Atos
- BT Global Services
- Capita
- Dell
- Fujitsu
- Hitachi
- HP
- Indra Sistema
- Infosys
- Lockheed Martin
- NEC
- Northrop Grumman
- Oracle
- T-Systems
- Unisys
- Verizon
- Xerox

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Key market driver

- Budgetary pressures
- For a full, detailed list, view our report

Key market challenge

- Issues pertaining to cloud services
- For a full, detailed list, view our report Key market trend
- Popularity of cloud-based BPO
- For a full, detailed list, view our report
- Key questions answered in this report
- What will the market size be in 2019 and what will the growth rate be?
- What are the key market trends?
- What is driving this market?
- What are the challenges to market growth?
- Who are the key vendors in this market space?
- What are the market opportunities and threats faced by the key vendors?
- What are the strengths and weaknesses of the key vendors?

Table of Contents:

PART 01: Executive summary Highlights PART 02: Scope of the report Market overview Offerings of the top vendors PART 03: Market research methodology Research methodology **Economic indicators** PART 04: Introduction Key market highlights PART 05: Market landscape Market overview Market size and forecast Five forces analysis PART 06: Market segmentation Global IT services and BPO market in government sector 2014 PART 07: Market segmentation by BPO services PART 08: Geographical segmentation Global IT services and BPO market in government sector by geography 2014 IT services and BPO market in government sector in Americas IT services and BPO market in government sector in EMEA IT services and BPO market in government sector in APAC PART 09: Market drivers PART 10: Impact of drivers PART 11: Market challenges PART 12: Impact of drivers and challenges PART 13: Market trends

PART 14: Vendor landscape Competitive scenario Other prominent vendors PART 15: Key vendor analysis Capgemini CSC IBM TCS Wipro PART 16: Appendix PART 17: Explore Technavio

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