

First hospital in British Columbia to use novel patient engagement technology to improve quality and surgery care

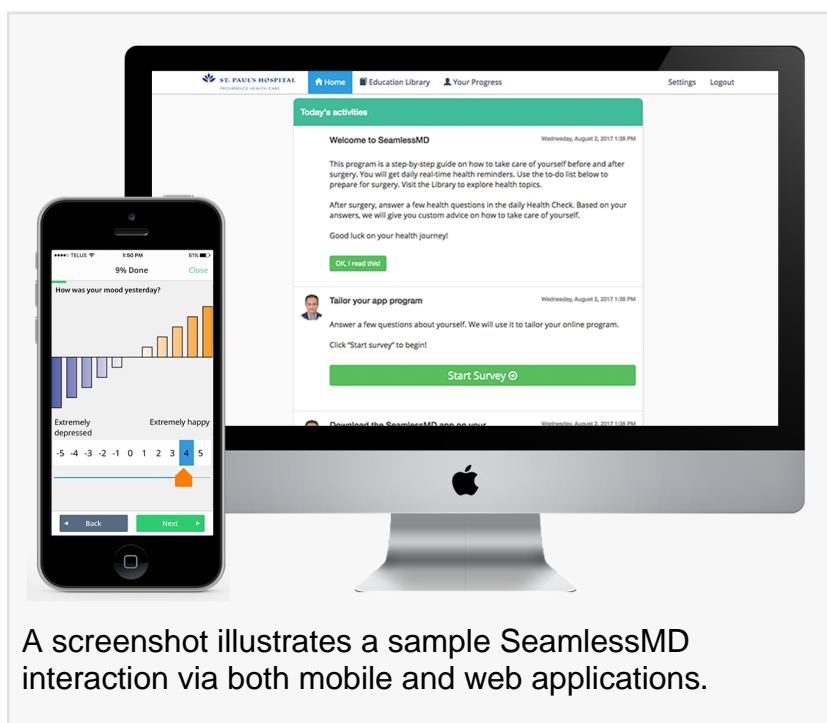
VANCOUVER, BC, CANADA, November 24, 2017 /EINPresswire.com/ -- Patients undergoing colorectal surgery at St. Paul's Hospital now have a new tool to help improve their care right at their fingertips. The Vancouver facility is the first in British Columbia to implement the innovative technology from SeamlessMD, the leading digital [patient engagement](#) and quality improvement platform in Canada. St. Paul's will be assessing how SeamlessMD cuts down on length of stay, readmissions, and costs while improving patient satisfaction.

St. Paul's Hospital is a leader in colorectal surgery provincially and nationally. It already has well-established protocols in place to hasten and improve patient recovery after major abdominal surgery, a concept known as [Enhanced Recovery After Surgery](#) (ERAS). Implementing SeamlessMD as part of routine care will take this a step further. "We are excited about this partnership with SeamlessMD, which matches perfectly with Providence Health Care's goal to provide exceptional patient care," said St. Paul's colorectal surgeon, Manoj Raval, MD. "The use of SeamlessMD will allow our team to deliver an even higher standard of care for our patients. This program will ease the stressful process from preparing for surgery to recovery afterward for our patients, having instant access to resources to help them through this journey."

SeamlessMD provides patients timely reminders leading up to surgery, a daily check-in to track their progress after surgery (e.g. symptoms, pain levels), personalized feedback on how to care for themselves and a comprehensive physician-developed education library with multimedia to help patients recover safely at home. Such resources have been shown to prevent readmissions and unnecessary return visits to the emergency department.

"With SeamlessMD powering our ERAS program, we will no longer be putting out fires on a regular basis, and will have access to the data necessary to make informed decisions to constantly improve our quality and care," added Dr. Ahmer Karimuddin, also a colorectal surgeon at St. Paul's and the Surgical Lead for ERAS in BC.

Collecting and analyzing outcomes data is a key focus at St. Paul's Hospital and Providence. To help



with this effort, St. Paul's Hospital and Providence are using SeamlessMD to collect [Patient Reported Outcomes](#) (PROs) and measure other outcomes so the center can identify quality improvement initiatives faster and more effectively.

"St. Paul's Hospital and Providence Health Care are leading the way for patient engagement in British Columbia. We are excited to support them in paving the way for better patient care," explained Joshua Liu, MD, CEO of SeamlessMD.

ABOUT SEAMLESSMD

SeamlessMD provides the leading Patient Engagement and Quality Improvement platform used by health systems like Stanford and Rush to deliver value-based models of care (ERAS, Prehab, bundles, readmissions prevention, PROs, etc.). Research completed by academic medical centers has shown SeamlessMD to reduce hospital length of stay, readmissions, ER visits, and costs.

Accessible via smartphone, tablet or computer, the SeamlessMD platform keeps patients on track from preparation through recovery with reminders, video-based education, progress tracking and PRO data collection. Providers can access real-time dashboards to measure compliance and outcomes, intervene sooner for patients at-risk and drive quality improvement across the organization.

For more information, visit <https://seamless.md>

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