

Ken Sutiak Talks About What Makes A Great Human Resource Employee

TOTOWA, NJ, UNITED STATES, December 7, 2017 /EINPresswire.com/ -- If you have worked in a big corporation, you have talked with a Human Resources Manager. These positions in a company are critical to running a successful business. [Ken Sutiak](#) knows what it takes to be a great Human Resources employee.

"People think the position is all about filling out paperwork and dealing with small issues," [says Sutiak](#). "That couldn't be further from the truth."

Sutiak provides these crucial traits when it comes to being a Human Resources employee:

Being A People Person

HR professionals are responsible for managing and maintaining the employee and employer relationship.

This relationship contributes to a positive work environment and high morale and motivation.

For this reason, it is vital that HR professionals have the emotional capacity needed to sustain these relationships.

"These employees must be a people person," adds Sutiak. "An employee will not succeed if they cannot deal with the everyday people issues of the office."

Being Trustworthy With Fellow Employees

HR managers are people that can be looked to when disputes or issues arise. That's why these individuals are leaders in the office and company as a whole.

Because of this fact, it's important that employees feel that their HR manager is a person they can speak to with trust and confidence.

"Employees will sometimes need to open up, and will seek advice from their HR representative," explains Sutiak. "Successful HR managers build trust through sincere discussions and interactions."



Ken Sutiak

Solutions Oriented In The Office

"There will be conflicts in the office and workplace," says Sutiak. "It's inevitable an issue will arise and need to be taken care of on the spot. Everyone is not going to get along."

When these conflicts happen, HR employees are the moderators and help navigate the issue. Successful managers are excellent negotiators with a solutions-oriented mind. They are always seeking a decision that satisfies all parties involved.

"HR managers find a way that people can work together, at least civilly," adds Sutiak. "You cannot be effective without some problem-solving expertise."

Able To Be Excellent Listeners

When a conflict takes place in the office, sometimes it's best for the person to talk it out. That's where a successful HR manager thrives. Being able to listen and solve an issue accurately is critical.

HR managers can listen to the problems or conflicts employees are engaging with each other. By doing this, the managers can let employees solve issues on their own after talking it out.

"Good HR employees solve problems and issues; great HR employees enable the solution by listening to the full dialogue," says Sutiak.

Navigating Through Tricky Situations

In the workplace, there is lots of room for gray areas of conflict. Sensitive issues like gender discrimination and sexual harassment need a delicate perception and understanding.

HR managers who thrive in the workplace do not shy away from uncomfortable situations or unclear problems. They tackle them head-on from the start.



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"A great HR manager can take on sensitive problems with poise and professionalism," says Sutiak. "When these situations happen, they are front lines looking for a correct solution."

There are many more characteristics that a successful HR manager should have if they want to be useful in the workplace. The ones listed above are just the tip of the iceberg.

"Being involved with HR in any form takes passion and understanding," [Sutiak states](#). "It's not as easy as people think. Every day is a new challenge, but also a way to become a leader and trustworthy to coworkers."

Finally, becoming a successful HR employee takes compassion. They are dealing with people of different backgrounds and upbringings. These HR managers need to embrace and understand everyone in the office. Because when a situation happens, they can immediately begin to find a solution.

Eric Ash
Netreputation
8009898136
[email us here](#)

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