

Leading Hosted Telecommunications Firm DigitalPhone.io Kicks off 2018 by Expanding Senior Sales and Support Teams

DigitalPhone.io, has accelerated its strategic growth plans by significantly expanding its senior sales and support teams

GREENSBORO, NC, US, January 5, 2018 /EINPresswire.com/ -- DigitalPhone.io, a leading hosted telecommunications that



serves businesses, government organizations and educational institutions across the country, has accelerated its strategic growth plans by significantly expanding its senior sales and support teams.

DigitalPhone.io's new team members include: Account Executives Samantha Shires, Walter



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Nicky Smith

Townsend, Chris Villa and Joan Wilkerson; Senior VolP Engineer Chris Norris; Senior Support Engineer Rob Mitchell; Support Center Manager Steven Hinkle; and New Customer Onboarding Specialist Mitchell Smith.

These talented professionals join a leadership team helmed by Founder and CEO Nicky Smith, who launched DigitalPhone.io (formerly <u>Carolina Digital</u>) in 2000, and has since developed the company into a full-service enterprisegrade solutions provider with an expanding nationwide footprint.

"Hiring for technical acumen is not difficult, because there are many people who have strong telecommunications knowledge," commented Smith. "But what we focus on when we hire are personality, attitude and character. These are aspects and traits that can't be switched on and off. They're part of who someone is, and define them as a person and a professional."

Continued Smith: "Our wonderful new team members are not just smart and skilled, but they have the essential intangible qualities that enable them to lean forward and constantly deliver exceptional support — whether they are helping a customer or a colleague. They know what it means to do business the DigitalPhone.io way, and we are very excited about how their contributions will support our growth plans in 2018 and beyond."

For additional information regarding DigitalPhone.io, visit https://digitalphone.io or email inquiry@DigitalPhone.io.

About DigitalPhone.io

DigitalPhone.io (formerly Carolina Digital) is a pioneer of hosted phone services, and provides

products that improve the capabilities of business and education telephony, while reducing their overall cost. The company's offerings stand out for their excellent value, including very competitive pricing, the industry's deepest feature set, ease of deployment, and many user-friendly packages – from a full turnkey setup including dial tone and VoIP phones, to automated call answering and routing solutions that work with existing landlines, cell phones or VoIP phones.

Nicky Smith DigitalPhone.io 336-560-4405 email us here

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