

# OnPage Gives Voice to Voicemail

*New voicemail feature enables clients and their customers to add voice attachments to critical OnPage alerts.*

WALTHAM, MASSACHUSETTS, UNITED STATES, January 16, 2018 /EINPresswire.com/ -- [OnPage Corporation](#) today announced the release of its new voicemail feature. This powerful new voicemail capability enables

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*Judit Sharon*

OnPage customers with a dedicated line to now receive voice attachments along with the critical messages they have traditionally received.

Maintaining its promise of always getting critical alerts to the right person at the right time, OnPage created the voicemail feature to serve the many needs of physicians and IT professionals who want to amplify the information they receive with an OnPage alert. Both groups have often expressed the desire to have this feature so their calls back to customers

can be more effective.

In discussing the new voicemail feature, OnPage CEO Judit Sharon said:

This is another important step towards the automation of notifications. Our goal is to accurately transmit the most relevant information to the right person in case of an incident. This new feature allows users to eliminate the middle man and immediately get information to the OnPage user's fingertips.

With the voicemail feature, physicians and IT professionals can now instruct patients or clients who call after-hours to not only leave a call back number but to also leave a detailed message. When the physician receives the detailed voice message, he or she can look up the patient's medical history or recent office visits before reaching back out to the patient. Similarly, the IT professional can already look up potential solutions before returning their client's call. With this added knowledge, both physician and IT professional can make the return call more useful and productive.

While amplifying the ability of individuals to include important information in the voicemail, the voicemail feature also provides other key advantages to the provider. Some of these advantages are:

- Responsiveness: OnPage account holders can highlight their availability and ability to respond to situations as soon as they receive an alert.
- Quality control: Messages sent to OnPage account holders do not need to go through an intermediary. Mistakes from improperly transcribing a message are eliminated.
- Ease of use. These days, everyone has a smartphone. All clients need to do to reach their provider in an emergency is dial the dedicated number and leave a voicemail. OnPage clients will receive an alert automatically on their OnPage account with the voicemail attachment.

The power of a dedicated line and voicemail shouldn't be underestimated. By bringing in this technology, healthcare and IT professionals can create their own after-hours service. Not only does that present a cost savings, it also creates a significant amount of autonomy.

#### About OnPage

OnPage is the industry's leading Clinical Communications Platform. Developed around healthcare's need for secure messaging, the OnPage platform enables hospitals and clinics to improve practitioner workflow, ensure faster patient response time and provide better patient outcomes.

OnPage's escalation policies, redundancies, and on-call algorithms ensure that clinical communications are never missed. Infinitely more reliable and secure than pagers, text messages and phone calls combined, OnPage reduces physician response time and improves outcomes.

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