

# DigitalPhone.io Helps Government Organizations and Education Institutions Solve their Key Objectives

Unlike conventional phone systems that are costly maintain, DigitalPhone.io's service, a hosted phone system is affordable, scalable, secure, and easy to change

GREENSBORO, NC, US, January 25, 2018 /EINPresswire.com/ -- While they have different missions and mandates, today's government organizations and education institutions share key objectives. For example:

- They face increasing pressure to be more efficient, more cost-effective, more innovative, and essentially "do more with less."
- They need to enhance communication among team members, while making it easy and fast for remote users, partners and other stakeholders to connect and collaborate.



- They must ensure security, compliance, and system-wide continuity at all times.
- That's where DigitalPhone.io's VoIP hosted phone system enters the picture, and ticks all of these mission-critical boxes.



DigitalPhone.io's focus on solving the complex issues of schools small and large has been our focus for more than five years. We have been successful in offering the best value to school districts."

Nicky Smith, President/CEO, Digital Phone.io Affordable, Scalable, Secure & Easy to Change

Unlike conventional phone systems that are costly to purchase and maintain, offer limited features and functions, and are inflexible when it comes to making changes or scaling, a VoIP hosted phone system from DigitalPhone.io is affordable, scalable, secure, and easy to change — whether the goal is to adjust calling rules, add or remove users, generate reports on system usage, and the list goes on.

Substantial Year-Over-Year Cost Savings

In addition, budget and financial officers champion our hosted phone system solution because it saves their organization tens of thousands of dollars — or sometimes even hundreds of thousands of

dollars -- per year compared to a conventional system. Plus, there are no ongoing maintenance fees or technical support costs.

#### A Whole New World of Features

End users love our hosted phone system solution, because they access a whole new world of advanced, yet easy-to-use features like: auto attendant, video calling, live call forwarding, call transfer, automatic call distribution, online message access, call announce, message notification, voicemail to email, call queuing, hold music, and much more.

### Robust Security & 24/7/365 Support

When it comes to security, we keep government organizations and educational institutions safe through several integrated strategies and technologies, including network encryption, next-generation security gateways, and comprehensive fraud management strategy that proactively detects and prevents misuse — whether accidental or intentional. Plus, our in-house team of experts is on the job and ready to help 24 hours a day, 7 days a week, 365 days a year.

#### Implementation & Training

We ensure that installation and implementation — including porting numbers and handling all network configuration details — is smooth and stress-free. What's more, we know that some people are less excited than others about adopting new technology. That's why our training team makes the learning curve gentle, easy and fun. Within minutes, people who were reluctant to use the system enthusiastically say: how on earth did we survive without hosted VoIP?

#### The Bottom Line

The bottom-line is clear: today's government organizations and <u>education</u> institutions need a telecommunication system that is innovative, feature-rich, scalable, efficient, easy-to-use and secure. That's why they're choosing a VoIP hosted phone system from DigitalPhone.io — and reaping significant and measurable rewards from day one.

For additional information regarding DigitalPhone.io, visit <a href="https://digitalphone.io">https://digitalphone.io</a> or email inquiry@DigitalPhone.io.

## About DigitalPhone.io

DigitalPhone.io (formerly Carolina Digital) is a pioneer of hosted phone services, and provides products that improve the capabilities of business and education telephony, while reducing their overall cost. The company's offerings stand out for their excellent value, including very competitive pricing, the industry's deepest feature set, ease of deployment, and many user-friendly packages – from a full turnkey setup including dial tone and VoIP phones, to automated call answering and routing solutions that work with existing landlines, cell phones or VoIP phones.

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