

Home Care Agency Receives 2018 Best of Home Care® – Leader in Excellence Award

Comfort Keepers of Springfield has earned the Leader in Excellence Award three years in a row.

SPRINGFIELD, PA, UNITED STATES, January 29, 2018 /EINPresswire.com/ -- Announced today, for the third consecutive year in a row, Comfort Keepers Springfield & King of Prussia, a home care services provider, received the distinguished Best of Home Care – Leader in Excellence Award from Home Care Pulse.



The Leader in Excellence Award is the highest recognition awarded by Home Care Pulse and is given to select home care businesses that consistently rank among the very highest in 15 or more quality metrics. As a Leader in Excellence for three consecutive years, Comfort Keepers is ranked among the top 4-5% of home care providers participating in the Home Care Pulse Satisfaction Management Program.



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*Sallie Bongaardt, Owner,
Comfort Keepers*

This accomplishment demonstrates Comfort Keepers’ long-term dedication to excellent care and quality improvement. To qualify for this award, 10% of Comfort Keepers’ clients and 10% of its [caregivers](#) were interviewed each month by Home Care Pulse. Over a 12-month period, Comfort Keepers received high client and caregiver satisfaction ratings in areas such as caregiver training, compassion of caregivers, communication, scheduling, client/caregiver compatibility, etc.

Using feedback from clients and employees, as well as quality benchmarks from Home Care Pulse, the Comfort Keepers’ management team set goals to reach the highest level of excellence possible.

“We are especially proud of this Award as it comes from the people who know us best – our employees and our clients. Earning this Award three years in a row is a true testament to our continuing dedication to provide the best in quality care to our clients and dedication to our caregivers,” says Sallie Bongaardt, co-owner of Comfort Keepers.

The Best of Home Care – Leader in Excellence Award highlights the top-performing home care businesses in the nation. Home Care Pulse believes that by honoring these providers, families looking for [in-home care](#) for a loved one will be able to recognize and choose a trusted home care provider.

“Our goal at Home Care Pulse is to empower home care businesses to reach their goals and deliver the best home care possible,” says Aaron Marcum, CEO and founder of Home Care Pulse. “We are

happy to recognize Comfort Keepers Springfield and King of Prussia as a Leader in Excellence. We've been impressed by their commitment to their clients and caregivers, as well as the quality of the overall care they provide. They really stand out in their market as a top home care provider.”

To find out more about Comfort Keepers Springfield and King of Prussia's commitment to excellence, please call (610) 543-6300 or visit their websites at Springfield-326.ComfortKeepers.com and KingofPrussia-812.ComfortKeepers.com.

This release was drafted by [Results Driven Marketing, LLC](#): a full-service digital marketing, public relations, advertising and content marketing firm located in Philadelphia, PA

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