



# Etech Named Finalist for 2018 Stevie Awards

*Etech Global Services, was named as a category Finalist for the 12th Annual Stevie® Awards for Sales and Customer Service.*

NACOGDOCHES, TEXAS, UNITED STATES, February 1, 2018 /EINPresswire.com/ -- Etech Global Services, was named as a category Finalist for the 12th Annual Stevie® Awards for Sales and Customer Service. The Stevie® Awards are the world's premier business awards; they were created in 2002 to honor and generate public recognition of the achievements and positive contributions of organizations and professionals worldwide. Details about the Stevie Awards for Sales & Customer Service and the list of Finalists of each category are available at [www.StevieAwards.com/Sales](http://www.StevieAwards.com/Sales).

Etech has been recognized in the Business Intelligence Solution category for innovative quality analytics solution in which Human Intelligence Meets Artificial Intelligence (AI). There were over 2,500 nominations from organizations of all sizes and in virtually every industry in this year's competition. Nominees include companies such as IBM, John Hancock Financial Services, Comcast, PushPay, Google, Delta Airlines and many more. Finalists will be determined by the average scores of more than 150 professionals worldwide, in seven specialized judging committees. Entries are being considered in 89 categories for customer service and contact center achievements, including Contact Center of the Year, Award for Innovation in Customer Service, and Customer Service Department of the Year; 60 categories for sales and business development achievements, ranging from Senior Sales Executive of the Year to Sales Training or Business Development Executive of the Year to Sales Department of the Year; and categories to recognize new products and services and solution providers.

The Stevie Awards organizes several of the world's leading business awards shows including the prestigious International Business Awards® and the Stevie Awards for Great Employers. The final results will be announced during a gala banquet on Friday, February 23 at Caesars Palace in Las Vegas, Nevada. Finalists from the U.S.A. and several other nations are expected to attend.

"I am humbled and honored to share Etech's best practices including our commitment to disrupting the quality analytics marketplace by integrating our world class quality analysts with emerging artificial intelligence technology. Winning a Stevie® award would be a coveted achievement and will validate our mission and vision to make a remarkable difference in all we do. In our presentation, we were able to showcase the importance of pairing human intelligence with artificial intelligence and machine learning", said Etech's President and General Manager, Matt Rocco.

About The Stevie Awards - They are conferred in seven programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, The American Business Awards, The International Business Awards, the Stevie Awards for Great Employers, the Stevie Awards for Women in Business and the Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 10,000 entries each year from organizations in more than 60 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at <http://www.StevieAwards.com>.

Sponsors and supporters of the 12th annual Stevie Awards for Sales & Customer Service include HCL Financial Services, Sales Partnerships, Inc. and ValueSelling Associates, Inc.

## About Etech

Etech Global Services is a leading provider of customer engagement solutions for many of the world's most trusted brands. They trust Etech with their most precious assets – their customers. Why?

Because Etech's commitment to continuous improvement, next-generation technology, and empowering people results in a solution that drives customer experience and reduces effort. Voice, quality monitoring, chat, social media, and email, Etech is here to communicate with your customers when and how they choose.

Etech believes in making a remarkable difference for you and your customers. Etech's industry-leading technology services, like Etech Insights division, provide you with analytics and insights into your customer interactions. Etech's services enable you to enhance customer experience, increase sales results, meet all corporate governance requirements, and obtain a competitive edge over your competition allowing you to increase market share.

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