

# Host Healthcare Continuously Puts People First to Win Customer Service Award Four Years Running

*Host Healthcare Earns Top Ratings in 2018*

SAN DIEGO, CA, USA, February 15, 2018 /EINPresswire.com/ -- 'People first' is what you can expect from [Host Healthcare](#), 2018 [Spectrum Award](#)

winner. The Spectrum Award is presented for excellence in customer service by [City Beat News](#)<sup>TM</sup>, an

independent research and publishing company that strives to provide a voice to consumers nationally. Active listening, a fun work environment, and 24/7/365 responsiveness to their clients – especially when things need fixing – are examples of what earned Host Healthcare this prestigious award. It is



based on independent market research using a proprietary rating algorithm which neutralizes bias, and then identifies businesses who deliver great customer experiences. Since its founding in 2012, Host Healthcare boasts a five out of five star rating for four consecutive years.

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*Teresa Hersha*

People are at the core of Host Healthcare’s business model. By investing the quality time and resources required to understand the unique needs of employees and clients, they foster meaningful, long-term relationships. The result is a positive and comfortable work climate where superior service and creative solutions thrive. “Positivity is contagious. Our

high customer satisfaction reflects inspired employees who supersede client expectations. This is our number one company mission, and I’m happy to report it’s second nature most of the time,” explains Adam Francis, Host President, CEO and founder.

Host Healthcare, located in San Diego, CA, is an industry-leading staffing company that puts travel nurses and travel therapists to work in world class healthcare facilities across the nation. They deliver premiere wages and benefits, such as day-one medical/vision/dental and tuition reimbursement and, among other awards, are rated as a top place to work by the San Diego Business Journal. Francis continues, “Our team members in the office are champions in the industry and we only work with the best travelers nationally, who are dedicated to their field of work. Our company is devoted to creating great experiences for everyone we encounter.”

Leveraging their deep knowledge of the market, first-hand experience, and the latest and greatest technologies, Host Healthcare goes beyond basic recruitment services to bolster quality of life for candidates, clients, and the communities they serve. They engage travelers with ongoing logistics like short and long-term career coaching, credentialing coordination, benefit coverage between

assignments, emergency troubleshooting, and job transition support right down to the best school districts and dog parks for family. "We are also big advocates for community. For example, Host sponsors the Cystic Fibrosis Surf Contest and staff participates in beachfront clean ups. We always find ways to come together to improve the world around us – it's important and it can be fun," clarifies Kyle Sandsmark, Marketing Manager.

By wrapping itself in a culture of service to its employees and customers, Host Healthcare leads by example and showcases the company's core values: integrity, positivity, and excellence. Sandsmark reports that Host Healthcare leadership expects staff to use their best judgement to do the right thing with a 'whatever it takes' mentality to help people. He shares the time a traveler found herself unexpectedly without housing, or friends and family, the night before starting a new assignment. "Host staffers acted as a safety net and stayed late on Friday night to secure housing for her, her son and dog. Then, they overnighted a care package to welcome them to their new community, hoping to reduce any lingering stress from the prior evening." This attention to detail keeps Host Healthcare clients coming back.

"City Beat News proudly supports businesses and professionals who leave a lasting impression on highly satisfied clients. We are happy to present Host Healthcare with this recognition. The service they provide is a shining example of what it takes to earn the Spectrum Award year over year," states Teresa Hersha, CBN Executive Director of Customer Care.



About City Beat News: City Beat News is a national research and publishing company providing a balanced, objective view of customer satisfaction through independent, annual research. Research findings are comprehensive, unbiased and accurate, and reflect ratings that give guidance to consumers with the credibility that powers communities and economics. By highlighting top flight

service with the Spectrum Award for excellence in customer service, City Beat News strives to strengthen the highest performing companies across the nation, along with the communities they support.

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