



# Etech Wins Silver Award at 2018 Stevie Awards

*Etech is honored to be presented with the prestigious Silver Stevie® Award in the Business Intelligence Solution category.*

NACOGDOCHES, TEXAS, UNITED STATES, March 5, 2018 /EINPresswire.com/ -- Nacogdoches, TX – March 5th, 2018 – Etech is proud to announce that on February 23, Etech Global Services was presented with the prestigious Silver Stevie® Award in the Business Intelligence Solution category of the 12th annual Stevie Awards for Sales & Customer Service.

The Stevie Awards are among the world's top honors for customer service, contact centers, business development and sales professionals. They organize seven of the world's leading business awards programs, also including the prestigious American Business Awards<sup>SM</sup> and International Business Awards®.

The awards were presented to honorees during a gala banquet on Friday, February 23 at Caesars Palace in Las Vegas, NV. More than 600 executives from the U.S.A. and several other nations attended. Etech was recognized alongside industry titans such as IBM, VIZIO, and Delta.

"I am humbled and honored to share Etech's best practices including our commitment to disrupting the quality analytics marketplace by integrating our world class quality analysts with emerging artificial intelligence technology. Being recognized in the category of Business Intelligence Solution by the Stevie® Awards is truly a testament to the amazing efforts of our entire organization. We are incredibly grateful to be recognized as the Silver award winner in this category. This is only the beginning of our efforts to pair human intelligence with artificial intelligence and machine learning. We will be bringing even more value for our customers this year," said Etech's President and General Manager, Matt Rocco.

The 2018 judges were impressed with the wide range of achievements detailed in the Finalist nominations. "All of our Stevie Award winners should be proud of their achievements. Independent professionals around the world have agreed that their accomplishments are worthy of our public recognition," said Stevie Awards president Michael Gallagher. Details about the Stevie Awards for Sales & Customer Service and the list of Stevie winners in all categories are available at [www.StevieAwards.com/sales](http://www.StevieAwards.com/sales).

About The Stevie Awards - Stevie Awards are conferred in seven programs: The Asia-Pacific Stevie Awards, The German Stevie Awards, The American Business Awards, The International Business Awards, The Stevie Awards for Great Employers, The Stevie Awards for Women in Business and The Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 10,000 entries each year from organizations in more than 60 nations. Honoring organizations of all types and sizes and the people behind them, The Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at <http://www.StevieAwards.com>.

Sponsors and supporters of the 12th annual Stevie Awards for Sales & Customer Service include HCL Financial Services, Sales Partnerships, Inc. and ValueSelling Associates, Inc.

About Etech

Etech Global Services is a leading provider of customer engagement solutions for many of the

world's most trusted brands. They trust Etech with their most precious assets – their customers. Why? Because Etech's commitment to continuous improvement, next-generation technology, and empowering people results in a solution that drives customer experience and reduces effort. Voice, quality monitoring, chat, social media, and email, Etech is here to communicate with your customers when and how they choose.

Etech believes in making a remarkable difference for you and your customers. Etech's industry-leading technology services, like Etech Insights division, provide you with analytics and insights into your customer interactions. Etech's services enable you to enhance customer experience, increase sales results, meet all corporate governance requirements, and obtain a competitive edge over your competition allowing you to increase market share. For more information:

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