

Info Cubic Positions Client Care with Long-time Industry Advocate

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DENVER, CO, USA, March 8, 2018 /EINPresswire.com/ -- Info Cubic in February announced the promotion of Laura Lohnes to Client Success Manager which includes an active seat with Info Cubic's Senior Leadership Team.

In her role as Client Success Manager, Laura Lohnes will have direct oversite and management of client satisfaction, growth and retention across all business lines including our continued proactive outreach modeled by our Client Service Ninja Team. Lohnes will be reporting to Info Cubic's Director of Operations, Val Butler.



Lohnes joined Info Cubic in 2016 and has 14 years of experience in the background and drug screening industry, working with Fortune 100 and Fortune 500 clients. Laura has been managing Info Cubic's product and marketing development for the last 16 months and is eager to partner with our Client Service Ninja Team to take the client experience to the next level.

"Info Cubic has always been an organization that puts client experience front and center," Lohnes said, "and I'm excited to help the team expand upon that solid foundation with an even more proactive and consultative approach. Everything we do as a client service team should align with our clients' most critical needs to result in a more positive and simple candidate screening and onboarding process. Our clients see us as partners because we listen to their feedback to determine how to best support them. I look forward to meeting with our clients more frequently and developing strategies that directly correlate to their business goals, as well as their corporate mission, vision and values."

Headquartered in Denver, Colorado, Info Cubic LLC is a leading provider of employment screening and drug testing for organizations of any size and structure. Info Cubic prides itself on providing first-class customer service, industry-leading turnaround times, maximum accuracy and legal compliance expertise. Info Cubic is accredited through the National Association of Professional Background Screeners (NAPBS), ISO 9001:2015 certified and was named to the 2015 & 2016 HRO Today Baker's Dozen Customer Satisfaction Ratings. Visit www.infocubic.com for additional information.

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