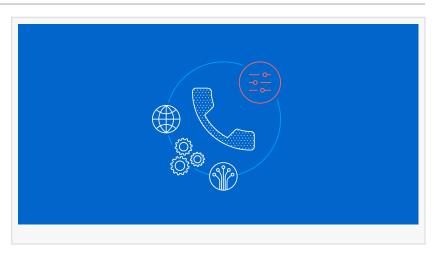# Telnyx Unveils Programmatic Call Control for Next-Generation Apps

Customers gain unparalleled control over core carrier services via robust developer API.

CHICAGO, IL, USA, April 3, 2018 /EINPresswire.com/ -- Telnyx—the world's first self-service, full-stack communications platform—announced the release of its new Programmatic Call Control product. Built on the platform's global, private communication network, the Call Control API allows next-generation applications to administer call flows in real-time using a granular set of commands and callbacks.

Designed with a resilient anycast architecture, Telnyx Call Control opens up access to high-quality and highly secure call flows for applications to manipulate and design responsive user experiences around. The flagship Call Control product includes functionality to:

Answer, transfer and end a call
Play recorded messages
Record a call
Let callers respond to a prompt via touch-tone menu (DTMF)
Fork the call to multiple destinations

"The most successful applications today are laser-focused on providing great user experiences. With Telnyx Call Control, next-generation applications gain total control over their embedded communications and can design very precise workflows," said Ian Reither, COO at Telnyx. "What sets Telnyx's Call Control apart is the robust infrastructure that underpins it. Instead of repackaging other companies' services, we're opening up our carrier services and letting you interface directly with a mature carrier communications engine."

For applications in the UCaaS, collaboration, call center or call tracking spaces, Telnyx Call Control brings together programmatic call flows with the platform's elastic SIP trunking, its highly available service and the security of a private network. Combined, it allows for massive, machine-powered communication deployments.

The release of Telnyx Call Control also gives programmatic access to Telnyx call forking for the first time. The only native call forking product on the market, the feature duplicates and streams call media to multiple locations simultaneously. The product enables cloud applications to deliver voice analysis, transcription, translation and other services in real time.

About Telnyx

Telnyx delivers voice, messaging and more for applications and next-generation communications companies. Telnyx is a communications platform and partner that provides global carrier-grade services. Telnyx maintains an international, private IP network and grants its customers unprecedented control over their communications through its innovative portal and RESTful API.

Telnyx products include voice (elastic SIP trunking, global number search, and telephony data), programmatic messaging, embedded communications (WebRTC) and automated networking. Customers provision services a la carte and pay by usage for scalable, on-demand communications.

Every Telnyx customer has access to 24/7 engineering support and dedicated customer success teams, and Telnyx continues to offer complimentary enterprise services like configuration management, enterprise security and fraud detection.

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