

## B2B Industrial Packaging Announces 24/7 Onsite Packaging Equipment Repair Service

B2B Industrial Packaging just announced that it now has the capacity to deliver 24/7 onsite packaging equipment repair service throughout the U.S.

ADDISON, ILLINOIS, UNITED STATES, April 5, 2018 /EINPresswire.com/ -- B2B Industrial Packaging just announced that it now has the capacity to deliver 24/7 onsite packaging equipment repair service throughout the U.S. **B2B Industrial Packaging President Bill** Drake said, "We are very enthusiastic about building on the national reputation we have for excellent client service with expanded support capabilities. Our clients know that they can always count on us for quality repairs and highly qualified technicians-now we are offering onsite packaging equipment maintenance and repair across the U.S. and around the clock."

B2B Industrial Packaging currently has the resources to optimize performance of packaging equipment and tools throughout their entire service life. Service solutions reduce operational disruptions and costs, optimize safety and quality, and improve the equipment's overall effectiveness. The addition of packaging equipment repair will give clients access to critical parts along with





factory-trained equipment experts and master technicians onsite.

This creates a nationwide footprint of packaging equipment expertise that is regionalized. Highly trained support technicians arrive at the client's location; reducing lead time, eliminating transportation costs and delivering personalized service.

These new capabilities complement B2B Industrial Packaging's three existing tool repair facilities in Addison, III.; Eugene, Ore., and Sacramento, Calif. and a will call center at their Addison headquarters. At these facilities, B2B Industrial Packaging is able to process most pieces of equipment that relate to industrial packaging and construction. This includes strapping tools, nail and staple guns, air compressors, generators, and more. B2B Industrial Packaging also offers tool buyback, used tool sales, and loaner tools.

All repairs are covered by a 45-day warranty.

To celebrate the expanded packaging equipment repair service, during the month of April, B2B Industrial Packaging is offering 50 percent off all equipment repair. This includes all labor, travel, and parts. Note that this offer is for equipment repair only and does not include tool repair. Clients and non-clients can always initiate equipment and tool repair via phone, email or by filling out the repair form on B2B Industrial Packaging's website:

http://www.b2bind.com/toolrepair/index.php/view/tool repair rfq.

Servicing more than 6,000 active clients, B2B Industrial Packaging sells a full range of packaging equipment and supplies including steel strapping, stretch film, and fasteners to clients throughout the U.S. and Mexico. B2B Industrial Packaging is unique in that it also operates three state-of-the-art strapping and fastener tool repair facilities that service the entire U.S. Headquarters are in Addison, III. with additional locations in Fort Worth, Texas; Houston; Oakland, Calif.; Los Angeles; Portland, Ore.; Eugene, Ore.; and Seattle. To contact B2B Industrial Packaging, call 1-877-222-5747, email Caitlin Montgomery at cmontgomery@b2bind.com, or visit www.B2BInd.com.

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