



Global Hosted PBX Market 2018 Size, Development Status, Type and Application, Segmentation, Forecast by 2025

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Executive Summary

Hosted PBX Market valued approximately USD 4 Billion in 2016 is anticipated to grow with a healthy growth rate of more than 14 % over the forecast period 2017-2025. Key factors which drives the global Hosted PBX Market are increasing requirement for enterprises mobility and growing adoption of the cloud and UC. However, as connections and voice quality depend on Internet service, any disturbances in Internet results in bad phone service. Moreover, support problem from service providers is major challenge in the growth of the market.

Hosted private branch exchange also known as virtual PBX, which permit businesses to use better telephone systems without any investment in the telephone. The call platform is hosted at the location of service provider's. For voice services the subscriber connects via IP to the service provider. As it is cloud-based system, it can be accessed via an IP network. As services are hosted in the cloud this minimizes the operating costs. The service provider take care of the software, hardware, and required maintenance. The failover technology and several security layers provided by the service providers are further expected to drive the growth of the market.

The objective of the study is to define market sizes of different segments & countries in recent years and to forecast the values to the coming eight years. The report is designed to incorporate both qualitative and quantitative aspects of the industry within each of the regions and countries involved in the study. Furthermore, the report also caters the detailed information about the crucial aspects such as driving factors & challenges which will define the future growth of the market. Additionally, the report shall also incorporate available opportunities in micro markets for stakeholders to invest along with the detailed analysis of competitive landscape and product offerings of key players. The detailed segments and sub-segment of the market are explained below:

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By Component:

Solution
Services

By Services:

Virtual Deployment & Setup
Network Management
Virtual Assistance & Support
Configuration & Change Management
Bandwidth Management & Optimization
Online Charging Service
Emergency Call Routing Service
Protocol Management Service

By Organizational Size:

Small & Medium-Sized Enterprises

Large Enterprises

By Vertical:

Information Technology
Banking, Financial Service, & Insurance
Healthcare
Manufacturing
Retail
Government & Public Sector
Education
Others

Furthermore, years considered for the study are as follows:

Historical year – 2015

Base year – 2016

Forecast period – 2017 to 2025

Some of the key manufacturers involved in the market are AT&T, BT Group, Cisco Systems, Mitel Network, Ringcentral, Comcast Business, Ozonotel, Nexge Technologies, and Bullseye Telecom. Acquisitions and effective mergers are some of the strategies adopted by the key manufacturers. New product launches and continuous technological innovations are the key strategies adopted by the major players.

Target Audience of the Hosted PBX Market in Market Study:

Key Consulting Companies & Advisors
Large, medium-sized, and small enterprises
Venture capitalists
Value-Added Resellers (VARs)
Third-party knowledge providers
Investment bankers
Investors

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