



Cytracom Launches New Fax Solution in Partnership with Documo

Provides Seamless Fax Integration for Cytracom Partners and Customers

DALLAS, TEXAS, UNITED STATES, May 31, 2018 /EINPresswire.com/ -- Dallas, TX -- May 31, 2018 - [Cytracom](#), a leading provider of cloud-based Voice over IP (VoIP), today released its new cloud fax solution in partnership with [Documo](#), a developer of next-generation document workflow solutions that include its cloud fax platform, mFax. The joint fax solution is available immediately for Cytracom partners and customers.

Cytracom Fax ([cFax](#)) powered by Documo will provide robust fax capabilities designed for the modern workforce. Some of the key features available include:

- Fax-only infrastructure - the backbone is built and optimized specifically for fax, enabling maximum quality and deliverability.
- Automatic cloud storage - all faxes sent and received are automatically stored in the cloud. Users can tag them to be searched later.
- Security and compliance - the solution provides user authentication, encrypted document exchange, advanced perimeter defense, and routine data backups.
- Advanced admin portal - easily create and manage users, assign fax numbers, and set account-level permissions from any web browser with the robust, carrier-class administrative web interface.

“We have always focused on our voice solution and making VoIP as simple as possible to sell, deploy, and support,” said Zane Conkle, CEO and co-founder of Cytracom. “While we have previously recommended third-party fax solutions for customers, we felt Documo’s powerful offering was the right fit for us to fully integrate a fax solution into our product portfolio.”

Cytracom prioritized a fax solution to meet the needs of its MSP partners as they deliver voice services to customers. Partners can now offer fax along with the full voice suite — on one bill and managed easily from the Cytracom portal.

“Cytracom serves a market of customers with a clear need for fax services,” said Matt Herrera, founder and CEO of Documo. “We like their go-to-market channel strategy and think this partnership will provide true benefits for our mutual end-users.”

About Cytracom

Cytracom makes VoIP simple—simple to sell and simple to use. With a reliable platform built on flexible, cloud-based technology, Cytracom delivers fully managed, enterprise-grade Hosted VoIP tailored to small business needs. A 100% channel-driven model brings its nationwide partners directly to customers, providing the ease and comfort of working with local, trusted managed service providers.

As the move to the cloud continues, Cytracom’s VoIP solution enables partners to expand their portfolio and ultimately extend their reach and revenue with end-to-end managed services. Unparalleled tools, support, and training gives partners an advantage over the competition,

reinforcing Cytracom's commitment to their success and confidence in its solution. To learn more visit www.cytracom.com.

About Documo

Documo is building the next generation of document workflow products that make working with documents seamless, more secure and help eliminate the need for paper processes. In addition to its flagship product, mFax (<https://www.mfax.io/>), Documo is currently building a new Secure Document Exchange Network (SDEN - <https://www.sden.io/>) built on an enterprise-class permissioned blockchain network.

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