

Fake News: What Conventional Phone Companies & Carriers Don't Want You to Know About Hosted VoIP

There's a wonderful antidote to fake news, it's called FACTS. Highlight 5 things that conventional phone companies don't want you to know about hosted VoIP.

GREENSBORO, NC, UNITED STATES, June 24, 2018 /EINPresswire.com/ -- Regardless of what side of the political spectrum you fall—or maybe you think the best political party is no party at all—we can all agree that if there's one thing we should learn from what's happening in Washington, D.C., it's that you can't trust everything you hear or read.

Of course, “fake news” isn't a new idea. It's been around for decades (or make that centuries). And it's certainly not limited to politicians, commentators, and talking heads. Some businesses have made plenty of money generating fake news. Take for example the myths, half-truths and outright lies that some conventional phone companies and carriers spew about hosted [VoIP](#).

Fortunately, there is a wonderful antidote to fake news—it's called FACTS. And that's what we're going to spotlight here as we highlight 5 things that conventional phone companies and carriers don't want you to know about hosted VoIP:

Fake News: “When you add up all of the costs, you won't save money.”

Fact: Hosted [VoIP phone systems](#) typically save organizations anywhere from 20–50 percent on an annual basis—and in some cases, the savings are even bigger. This is not playing with numbers or moving costs from one category to another. This is black-and-white, bottom-line savings that you can (and should) calculate yourself.

Fake News: “You need to create a separate network to run the system.”

Fact: We don't even know where to begin with this one, because it's SO patently untrue that it's shocking. Here's the truth that you can independently verify: unlike a conventional phone system which needs a separate voice network—complete with servers, cabling, and so on—a hosted VoIP phone system is fundamentally designed to work with the existing data network that organizations



Myths, half-truths and outright lies that some conventional phone companies and carriers spew about hosted VoIP



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*Nicky Smith, President/CEO,
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already use to access the internet and send/receive emails. There is no requirement whatsoever to create a separate network, which is why so many organizations have already switched to hosted VoIP.

Fake News: “You have to be a VoIP expert to manage and maintain the system.”

Fact: A hosted VoIP phone system is housed, managed, and maintained by off-site experts who provide everything from end user technical support, to regular updates and system upgrades. As we’ve written about, organizations that switch to hosted VoIP don’t face any support burden, which makes their IT staff very happy.

Fake News: “You don’t need a hosted VoIP phone system if you simply use your cell phones.”

Fact: Seriously—what century is this?! Today’s organizations need to unify all of their devices—including desktop computers, laptops, tablets, phones, car Bluetooth systems and cell phones—on the same telecommunication platform, and that’s exactly what a hosted VoIP phone system does. For example, an end user can answer a call on their desktop (i.e. [softphone](#)), forward it their cell phone as they exit the building, and forward it again to their car Bluetooth.

Fake News: VoIP is unreliable.

Fact: This is the neutron bomb that conventional phone companies and carriers launch when their other fake news efforts (see above) fall flat, because it’s the one that tends to resonate with a lot of customers whose experience with VoIP is primarily flaky Skype calling with relatives.

Here’s the truth: long before a hosted VoIP phone system goes live, the Solution Provider conducts multiple tests to ensure that the network is ready, willing and able to handle the load (e.g. video conferencing, simultaneous calls, etc.). What’s more, hosted VoIP phone systems have a 99.99% guaranteed uptime standard, and unlike conventional phone systems they stay online and operational even in the event of a local power outage.

In this respect, hosted VoIP phone systems are MORE reliable than conventional phone systems. But as the old saying goes, sometimes the best defense is a good offense—and phone companies afraid of losing customers are understandably on the attack.

The Bottom Line

Is a hosted VoIP phone system right for your organization? If you want to save money, improve efficiency, increase customer service, and make your business more flexible and agile, then the answer is yes.

But don’t take our or anyone else’s word for it. Schedule a live, guided demo and get the FACTS directly from our team at DigitalPhone.io. You can then make an informed decision that is right for your organization now and into the future And isn’t that what it’s all about?

DigitalPhone.io is a cloud-based business phone system that saves you money while increasing productivity and mobility. Our national footprint, geo-redundant cloud-based service makes your business easier and more

effective to manage. We replace your existing and possibly outdated on premise phone equipment with a feature rich cloud-based PBX, which means your desk and smart phones work together and can be managed from your browser and mobile app. Cloud phone systems make it easier for your customers to contact your teams with call auto-attendants, call queues and groups and allowing team members to work from remote locations.

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