

OnPage Provides the Largest Home Healthcare & Hospice in North America the Perfect Clinical Communications System

OnPage Ensures Thousands of Patients in Home Healthcare Facilities Get Immediate Access to Staff.

WALTHAM, MASSACHUSETTS, UNITED STATES, July 9, 2018 /EINPresswire.com/ -- WALTHAM, MA, JULY 9, 2018 - OnPage, the premier vendor of clinical communications, has become the provider of choice for the growing [home healthcare](#) & hospice industry with its recent initiative with the largest home healthcare agency in Northern America. OnPage implemented their robust [clinical communications platform](#) to an organization caring for 368,000 patients in their home, as well as thousands of hospice facilities across the country.

Challenges of Streamlining Communications for the Largest Home Healthcare Agency

The home healthcare giant needed a solution to streamline communications between patients living in their homes or the hospice facility, and their care teams. They were also looking for scheduling flexibility so that care teams working weekly shifts never missed alerts coming in from patients and doctors. Lastly, doctors needed to be connected with each patient's care team with the quickest delivery of messages possible.

OnPage Clinical Communications in Action

Keeping the patients comfort and immediacy-of-care in mind, the home healthcare agency and OnPage were able to implement the rock-solid reliable clinical communication platform, creating a seamless patient experience. From the start, OnPage understood that immediate communication between care team members, doctors and nurses was crucial to a patient's well-being and successful homecare operations. Whether it be in the patient's home or in one of the thousands of hospice facilities across the country, OnPage implemented a secure communication solution that aligned itself with the agency's vision of providing their patients with compassionate home health, hospice, and personal care services that apply the highest quality clinical practices, allowing their patients to maintain a sense of independence, quality of life and dignity.



The image features the OnPage logo at the top, which consists of a stylized green and blue circular graphic followed by the word 'ONPAGE' in large, bold, blue capital letters. Below the logo is the tagline 'SOME MESSAGES CANNOT WAIT' in a smaller, blue, sans-serif font. Underneath the tagline is the text 'OnPage' in a smaller, blue, sans-serif font. The bottom half of the image is a photograph showing a healthcare professional in a blue uniform and stethoscope interacting with an elderly patient in a wheelchair. Another healthcare professional in a blue shirt and tie is also present, looking at a tablet. A woman in a dark blue top is standing behind the patient, smiling. The background is a bright, modern clinical setting.

OnPage Home Healthcare



Communications between patients who live at home or their family members and the home health team should be as immediate as if both parties were actually located in the same physical location”

Judit Sharon CEO of OnPage Corporation

OnPage worked diligently on customizing a solution that would provide the agency with contextual alerts and messaging, flexible schedule management and doctor/ patient communication through dedicated phonedlines.

Successful Outcomes in Clinical Communications

After implementation of OnPage’s platform, the home healthcare agency experienced streamlined communications workflow and overall improved patient’s outcomes due to a reduction in response times; from 30 minutes to 30 seconds. They were able to maximize their work hours with customizable digital scheduling and provide a better patient

experience with accessibility to their care teams and doctors. All this led to succession of the agency’s overall vision of providing quality, clinically distinctive care to patients, allowing them to “age in place”, wherever they call home.

“When providing clinical communications to a healthcare institution it’s imperative to focus on real time communications” said Judit Sharon CEO of OnPage Corporation.

Read more about OnPage’s clinical communications solution in home healthcare [here](#).

About OnPage

As the preferred vendor of clinical communications in home healthcare, OnPage provides physicians, nurses and home healthcare administration an effective and secure incident management & communication tool that reduces costs, increases productivity and improves patient outcomes. With over 15 million messages processed daily and a record 99.95% uptime, OnPage continues to deliver the latest in effective clinical communication technology that seamlessly integrates with customers’ existing systems.

The company’s commitment to client success is reflected in its broad support organization that works directly with clients at every stage to streamline communication workflows and achieve the highest possible ROI. For more information, follow OnPage on Twitter (@On_Page) and visit www.onpage.com to learn how clients like Alberta Health Services, Tenet Health and Children’s Hospital Las Angeles are using OnPage to solve healthcare’s biggest communication challenges.

Dustin Torok
OnPage Corporation
+1 (781) 916-0040
email us here

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