

Caring in the Community: DigitalPhone.io Helps Nonprofit Organization Streamline and Centralize Telecommunication System

The Servant Center's mission is to empower the homeless and disabled Veterans, so they can become independent and contributing members of the community.

GREENSBORO, NC, US, August 20, 2018 /EINPresswire.com/ -- DigitalPhone.io, a pioneering cloud based [hosted VoIP](#) telephone company that will celebrate its 20-year anniversary in 2019, announced that it recently completed an important - and highly rewarding - engagement with [The Servant Center](#).

Based in Greensboro, NC, The Servant Center's mission is to empower the homeless and disabled, particularly Veterans, so they can become independent and contributing members of the community through housing, healthcare and restorative services.

The engagement involved installing 22 IP phones in The Servant Center's new office space, and designing a brand new network topology to connect all locations on a single, centralized and streamlined telecommunications system. The DigitalPhone.io team also helped representatives from The Servant Center learn how to use a range of advanced, yet easy-to-use cloud telephone system phone features such as voicemail-to-email, auto attendant, instant messaging and more.

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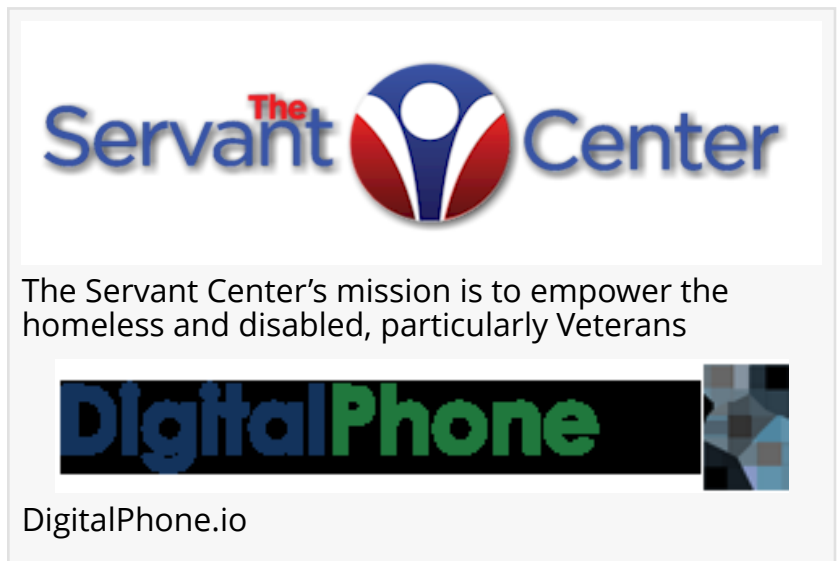
We were extremely happy with our experience with DigitalPhone.io. Our agency is service-based, so communication is a critical component of our programs. DigitalPhone.io had us up and running quickly.”

Stacey Kyser, Director of Marketing and Development at The Servant Center

Per its commitment to helping nonprofits carry out their important work in the commitment, DigitalPhone.io provided the required equipment at and below cost. There was also no charge for training and onboarding.

“While there are many reasons that I'm proud to work at DigitalPhone.io, on top of the list is our commitment to helping many nonprofit organizations, such as our ongoing

participation in the annual [Greensboro Extreme Nonprofit Makeover](#)” commented Rob Mitchell, Business VoIP Sales Engineer at DigitalPhone.io. “As a Marine Corps Veteran, our engagement with The Servant Center was particularly meaningful to me. Now that they have a state-of-the-art telecommunications system, The Servant Center is not only saving money, but they can provide even more service and support to Veterans that need their help. It was a very rewarding experience, and will always be near and dear to my heart!”



"We were extremely happy with our experience with DigitalPhone.io," commented Stacey Kyser, Director of Marketing and Development at The Servant Center. "Our agency is service-based, so communication is a critical component of our programs. DigitalPhone.io had us up and running quickly, and made the transition to the new system easy for our employees. DigitalPhone.io was able to get some of the equipment at cost and the technicians donated some of the installation cost, which was a huge savings."

DigitalPhone.io's culture statement includes "Generosity". They understand that giving back to the non-profit community will show their commitment to helping these organizations which might otherwise no be able to take advantage of communications technology available to many other today. As a company commitment they want others to see their company as being generous and with this generosity they support efforts to help select one non-profit organization to offer voice services at a deeply discounted price.

For additional information regarding DigitalPhone.io, visit <https://DigitalPhone.io> or email inquiry@DigitalPhone.io.

About DigitalPhone.io

DigitalPhone.io (formerly Carolina Digital Phone) is a cloud based hosted VoIP telephone company, and provides products that improve the capabilities of business, education and government telephony, while reducing their overall cost. The company's offerings stand out for their excellent value, including very competitive pricing, the industry's deepest feature set, ease of deployment, and many user-friendly packages - from a full turnkey set-up including dial tone and VoIP phones, to automated call answering and routing solutions that work with existing land lines, cell phones or VoIP phones. Learn more at <https://DigitalPhone.io>.

About The Servant Center

The Servant Center began as an Episcopal Servant Leadership Project with church volunteers working with those experiencing homelessness to apply for SSI/SSDI benefits. Since that time, The Servant Center has grown organically and has stepped in to meet numerous gaps in service. In 1993 The Servant Center became a 501(c) 3 and began operating under a Social Security Administration grant. While working with those on the street experiencing homelessness, with disabilities, it was alarmingly clear that many of those persons were veterans and needed more services than could be provided by a traditional shelter. So, in 1999 the organization opened Servant House, the first transitional housing program in Greensboro. We are still the only transitional program in the area that exclusively serves those with disabilities and prioritizes veteran. The Center spent much of its early history assisting low-income and disabled persons to apply for SSI/SSDI benefits and in 1997 contracted with Cone Health Systems to continue helping their under and un-insured patients, establishing its Disability Assistance Program. The Servant Center often had difficulty finding appropriate housing for its graduates of Servant House. Therefore, The Servant Center has constructed two permanent supportive housing complexes. These complexes offer 17 apartments along with supportive services. In 2005 the Center became involved in coordinating the first Triad Stand Down, a one-day event of comprehensive services to approximately 200 homeless veterans from 12 counties. In 2008 The Servant Center sponsored the AmeriCorps Partners Ending Homelessness, a program in which AmeriCorps members volunteer a year of their lives to serving those in the Guilford County community who are at risk for or are experiencing homelessness and/or food insecurity.

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