

# New York City's Historic Hotel Pennsylvania Refunds 'Facilities' Fee and Stuns Credit Czar David Howe

*Undisclosed fee on Priceline hotel receipt is fully refunded by Hotel Penn nearly six weeks after it was improperly collected at check-out*

MANHATTAN, NEW YORK, UNITED STATES OF AMERICA, August 26, 2018 /EINPresswire.com/ -- [SubscriberWise](https://www.subscriberwise.com/), the nation's largest issuing CRA for the communications industry and the leading protector of children victimized by identity fraud, announced today the credit card refund of an undisclosed daily 'Facilities Fee' of \$34.42 charged at check-out by the Hotel Pennsylvania (<https://www.hotelpenn.com/>), 401 Seventh Ave at 33rd Street, New York, NY.

The surprise fee – a United States of America 'UDAAP' when not conspicuously disclosed with the 'Total Price' displayed – was assessed on the morning of departure. The MANDATORY fee was concealed through fine print and was never revealed on a Priceline (<https://www.priceline.com/>) reservation made by [David Howe, USA self-proclaimed Credit Czar](http://www.indeonline.com/article/20141021/News/141029834), SubscriberWise founder, and America's identity guardian for babies for girls and for boys (<http://www.indeonline.com/article/20141021/News/141029834>).

“

I look forward to returning to the 'Big Apple' in the near future and I'll not hesitate to book a room at the Hotel Penn when I do”

*David E. Howe,  
SubscriberWise founder and  
national child ID guardian*

See the news as first publicly reported:

<https://www.einpresswire.com/article/458063154/us-credit-czar-david-howe-reports-priceline-and-hotel-pennsylvania-to-federal-government>

“I simply want to say THANK YOU to the Hotel Pennsylvania for making this right,” commented David Howe. “I argued about it more than a month ago and never heard another

word from either Priceline or the Hotel Pennsylvania. I certainly didn't expect the money would ever be refunded, especially through an act of good corporate accountability.

“I also received no official correspondence or follow up from federal or state governmental agencies that have oversight and involvement for fees charged unethically – or worse, illegally; I filed a formal complaint with the Federal Trade Commission and also tweeted the Consumer

AUG	20	U [REDACTED] 24	-\$183.95
AUG	20	FE [REDACTED] 974	-\$1.38
AUG	20	B [REDACTED] AY RESERV	-\$47.64
AUG	20	B [REDACTED]	-\$420.00
AUG	20	[REDACTED]	-\$93.92
AUG	17	<b>NYS HOTEL PENNSYLVANIA</b>	<b>\$34.42</b>
AUG	17	CITG [REDACTED] UM	-\$47.95
AUG	16	FE [REDACTED] 974	-\$0.69
AUG	16	B [REDACTED]	-\$735.00
AUG	15	O [REDACTED] 526	-\$76.22
AUG	15	M [REDACTED]	-\$19.95
AUG	15	PRICE [REDACTED] MS	-\$72.82
AUG	14	[REDACTED] HOTELS	-\$110.36
AUG		ADDITIONAL CHARGES	\$70.00

New York City's Hotel Pennsylvania refunds previously undisclosed 'Facilities' fee

Financial Protection Bureau. The same is true regarding the NY State Attorney General's Office.

"As usual, I shared this harm with Credit Czar's fellow citizens here and around the world," added Howe. "After all, KNOWLEDGE IS POWER...

"So today, when I opened my credit card statement and discovered a refund for the exact amount (\$34.42) that I was charged for the overnight stay, I was profoundly surprised.

"Frankly, I was stunned that the hotel refunded the money after what I now assume must have been a thoughtful review by hotel management. I can only conclude that there must have been a consensus the fee was entirely inappropriate for this particular reservation. And, of course, there is no doubt that it was.

"Yes, kudos to the owners and management of the Hotel Pennsylvania," concluded Howe. "It's incredibly satisfying to know that an organization will today remedy a situation that is otherwise a consumer harm and without any additional demand from its victim.

"I look forward to returning to the 'Big Apple' in the near future and I'll not hesitate to book a room at the Hotel Penn when I do," the Credit Czar concluded.

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Hotel Pennsylvania  
401 7th Avenue, New York, NY 10001  
★★★★★  
Your Room: Standard Room  
Non Refundable

Check In: 08/06/2018  
Check Out: 08/07/2018  
Rooms: 1 room for 1 night

Room Rate per room/night \$103.60  
Taxes & Fees \$24.41  
Total Price USD \$128.01

Includes Special Offer  
Mobile Exclusive: You save 20%

CVV  
Usually found on the back of your card

Guest Name  
David Howe

Agree & Purchase

By tapping Book Now I agree to the Booking Conditions (Tap below for details), [Terms and Conditions](#), and [Privacy Policy](#).  
**Best Price. GUARANTEED.**

Booking Conditions  
Non Refundable

[About taxes, fees, & cancellation policy](#)

- Cancel Policy:** If the displayed rate is still available, Priceline will immediately charge your credit card the total cost of your stay. Rooms purchased through priceline cannot be cancelled, changed or transferred and refunds are not allowed. If the displayed rate is not available, your credit card will not be charged. Prices and room availability are not guaranteed until purchase is confirmed.
- All rooms will accommodate up to 2 people.** Requests for bed types (King, Queen, 2 Doubles, etc.) or other special request (including preferences for smoking or non-smoking rooms) should be requested through your confirmed hotel and cannot be guaranteed by Priceline.
- Guarantee Policy:** If you don't check-in to the hotel on the first day of your reservation and you do not alert the hotel in advance, your entire reservation will be canceled and you will not be entitled to a refund.
- The reservation holder must present a valid photo ID and credit card at check-in.** The credit card is required for any additional hotel specific service fees or incidental charges or fees that may be charged by the hotel to the customer at checkout. These charges may be mandatory (e.g., resort fees) or optional (parking, phone calls or minibar charges) and are not included in the room rate.

Priceline hotel receipt at time of booking -- 'Facilities' fee undisclosed

NEW YORK'S  
**HOTEL PENNSYLVANIA**

David Howe

Room: 00429  
Cashier:  
Page: 1 of 1  
Date: 08/07/18  
Folio #: 9118228  
Confirmation #: 9118228  
TA Reference #:

Arrival: 08/06/18  
Departure: 08/07/18

INFORMATION INVOICE

Date	Text	Charges USD	Credits USD
08/06/18	Facilities Fee	30.00	
08/06/18	Facilities Fee Sales Tax	2.66	
08/06/18	Facilities Fee City Tax	1.76	
08/07/18	Visa 410063XXXXX0752 01/20		34.42
	<b>Total</b>	<b>34.42</b>	<b>34.42</b>
	<b>Balance</b>	<b>0.00</b>	<b>USD</b>

Undisclosed 'Facilities' fee added at departure

This press release can be viewed online at: <http://www.einpresswire.com>

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