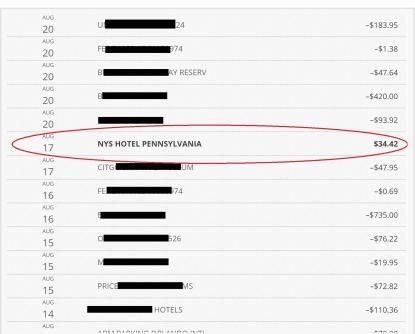


New York City's Historic Hotel Pennsylvania Refunds 'Facilities' Fee and Stuns Credit Czar David Howe

Undisclosed fee on Priceline hotel receipt is fully refunded by Hotel Penn nearly six weeks after it was improperly collected at check-out

MANHATTAN, NEW YORK, UNITED STATES OF AMERICA, August 26, 2018 /EINPresswire.com/ -- <u>SubscriberWise</u>, the nation's largest issuing CRA for the communications industry and the leading protector of children victimized by identity fraud, announced today the credit card refund of an undisclosed daily 'Facilities Fee' of \$34.42 charged at check-out by the Hotel Pennsylvania (<u>https://www.hotelpenn.com</u>), 401 Seventh Ave at 33rd Street, New York, NY.

The surprise fee – a United States of America 'UDAAP' when not conspicuously disclosed with the 'Total Price' displayed – was assessed on the



New York City's Hotel Pennsylvania refunds previously undisclosed 'Facilities' fee

morning of departure. The MANDATORY fee was concealed through fine print and was never revealed on a Priceline (<u>https://www.priceline.com</u>) reservation made by <u>David Howe</u>, <u>USA self-proclaimed Credit Czar</u>, SubscriberWise founder, and America's identity guardian for babies for

"

I look forward to returning to the 'Big Apple' in the near future and I'll not hesitate to book a room at the Hotel Penn when I do"

David E. Howe, SubscriberWise founder and national child ID guardian girls and for boys (<u>http://www.indeonline.com/article/20141021/News/14102</u> 9834).

See the news as first publicly reported: <u>https://www.einpresswire.com/article/458063154/us-credit-czar-david-howe-reports-priceline-and-hotel-pennsylvania-to-federal-government</u>

"I simply want to say THANK YOU to the Hotel Pennsylvania for making this right," commented David Howe. "I argued about it more than a month ago and never heard another

word from either Priceline or the Hotel Pennsylvania. I certainly didn't expect the money would ever be refunded, especially through an act of good corporate accountability.

"I also received no official correspondence or follow up from federal or state governmental agencies that have oversight and involvement for fees charged unethically – or worse, illegally; I filed a formal complaint with the Federal Trade Commission and also tweeted the Consumer

Financial Protection Bureau. The same is true regarding the NY State Attorney General's Office.

"As usual, I shared this harm with Credit Czar's fellow citizens here and around the world," added Howe. "After all, KNOWLEDGE IS POWER...

"So today, when I opened my credit card statement and discovered a refund for the exact amount (\$34.42) that I was charged for the overnight stay, I was profoundly surprised.

"Frankly, I was stunned that the hotel refunded the money after what I now assume must have been a thoughtful review by hotel management. I can only conclude that there must have been a consensus the fee was entirely inappropriate for this particular reservation. And, of course, there is no doubt that it was.

"Yes, kudos to the owners and management of the Hotel Pennsylvania," concluded Howe. "It's incredibly satisfying to know that an organization will today remedy a situation that is otherwise a consumer harm and without any additional demand from its victim.

"I look forward to returning to the 'Big Apple' in the near future and I'll not hesitate to book a room at the Hotel Penn when I do," the Credit Czar concluded.

Media Relations SubscriberWise 330-880-4848 x137 email us here

Hotel Pennsylvania					
401 7th Avenue, New York, NY 10001					
****		Guest Name			
Your Room: Standard Room		David Hov	NO		
Non Refundable			<u>we</u>		
Check In: 08/06/2018					
Check Out: 08/07/2018		Agree & Purchase			
Rooms: 1 room for 1 night					
		By tapping Book Now I agree to the Boo below for details), Terms and Condition			
Room Rate per room/night	\$103.60	Best Price. GUARANTEED.			
Taxes & Fees	\$24.41				
Total Price	USD \$128.01	Booking Conditions	~		
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Priceline hotel receipt at time of booking -- 'Facilities' fee undisclosed

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