

GES Development Wins Five Consecutive Pulse of the News City Customer Satisfaction Awards

Boston-area residential contractor earns its fifth straight Pulse Award for outstanding customer satisfaction.

BROOKLINE, MASSACHUSETTS, UNITED STATES, September 13, 2018 /EINPresswire.com/ -- Consistently providing customers with the highest level of customer service has led [residential contractor GES Development](#) to receive its fifth consecutive Pulse of the City News Customer Satisfaction Award.

Pulse of the City News is committed to finding and honoring companies such as GES Development that have provided not just excellent design and build services, but also an excellent customer experience. Pulse analyzes research and information gathered from many sources, including online business and consumer user-review websites, blogs, social media, business-rating services, and other credible sources, and determines a yearly rating for each company, honoring those that receive the highest possible rating of 4 or 5 stars with the [Pulse Award](#).



A full-service residential contractor, GES Development has been serving the Boston area since 2010, providing interior and exterior renovations and additions. “We always go above and beyond to ensure our clients get the best possible job,” says Founder and President, Klaus Kimel. “We bring a level of sophistication to everything we do, whether it’s helping you choose new windows or planning your new media room. We use the latest materials and techniques to restore old homes and create new ones.”

“

We employ a state-of-the-art construction strategy and have built a team without weak links so the goals of the customer and project can be achieved.”

Klaus Kimel, Founder & President

Klaus is backed by an expert team, which allows the company to provide an unparalleled level of customer service. “Our company culture is one of efficient and organized work,” says Klaus. “Workers are trained to be experts in their field. Subcontractors are also selected for

their on-time and excellent performance, proficiency and service levels. We employ a state-of-the-art construction strategy and have built a team without weak links so the goals of the

customer and project can be achieved.”

Leah of Newton, Mass., is just one of GES Development’s satisfied customers. “The thing I love most about these guys is that they come when they say they will, they actually return phone calls and Klaus, the owner, is constantly showing up to make sure everything is going okay,” she says.

Customer Faye of Brookline, Mass., can’t rave enough about GES. “[They are] so easy to work with, and like one-stop shopping, from the roof to the windows to the leak that they found using a little camera — that nobody else could find!” she says. “I feel blessed to have found them.”

In addition to receiving five straight Pulse Customer Satisfaction Awards, GES also holds a 5-star rating from Service Magic and an A+ rating from the Better Business Bureau.

GES is proud of its awards and grateful to its customers for recognizing their efforts. “Happy customers lead to referrals, and that is one of the best ways to continue to win business,” says Klaus.

About GES Development

Founded by Klaus Kimel in October 2010, GES Development is a full-service residential contractor serving the greater Boston area. Klaus brings more than 20 years of experience in construction and is a dedicated member of the Massachusetts Building Commissioners and Inspectors Association. He carries a master builder’s license and is a platinum member of Building Trade Associates. He has also received a variety of awards regarding technology, innovation, invention and quality in building.

For more information about GES Development call 312-485-4166 or go online to www.gesdevelopment.com. Visit the company’s Award Page at <https://www.pulseofthecitynews.com/GES-Development>.

About Pulse of the City News

Pulse of the City News dedicates itself to advancing excellence in customer service throughout the building and construction industry. We conduct research on customer experience in the industry on a rolling basis, independent of any industry participants to ensure its objectivity, using a balanced proprietary methodology of measurement. Ratings are reviewed annually and published on our website and through other means. Through The Stirling Center for Excellence, we provide training courses and other resource materials supporting increased customer service excellence.

For more information about Pulse of the City News, call 866-732-9500 or go online to www.pulseofthecitynews.com.

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