

Better Branches Technology Releases Latest Version of Better Lobby

Version 6.9 adds many new features and functionality specifically tailored to Credit Unions

SAN TAN VALLEY, AZ, USA, December 3, 2018 /EINPresswire.com/ -- Better Branches Technology, a provider of branch visitor queuing and appointment handling software for credit unions,

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Interest in our Mobile Appointment Booking Tool module continues to grow as credit unions look to offer their members self-service online and mobile appointment scheduling." *Rick Poulton* announced the Version 6.9 release of their Credit Unions, industry-leading Better Lobby visitor management system. Enhancements in the latest version provide credit unions with an improved Better Lobby user interface, advanced appointment scheduling capabilities, and more flexible branch video appointment scheduling options.

Version 6.9 adds the following new features:

oNew Manual Appointment features oEnhanced Appointment Assistant oImproved Outlook integration for Better Lobby web

calendars

olideo Meeting Queue Module (VMQ) enhancements

Rick Poulton, President of Better Branches Technology, states that "existing clients have significantly influenced the enhancements included in this version. It is their feedback and input that guides the evolution of Better Lobby Solution." Poulton adds "Interest in our Mobile Appointment Booking Tool module continues to grow as credit unions look to offer their members self-service online and mobile appointment scheduling. Our staff-facing Appointment Assistant feature has also been enhanced so that contact center and branch employees can easily set appointments for members with other CU staff."

About Better Branches Technology

Since its founding in 2003 Better Branches' software solutions have expanded to include modules such as: Better Lobby/Main Service Queue, Self Check-in Kiosk, Branch Appointment Calendar, Mobile Appointment Booking Tool, Survey Trigger module, and Branch Video Meeting Queues. These solutions are flexible enough to support credit unions with 10,000 to 650,000 members.

For more information, contact Rick Poulton at (866) 444-8344 ext 20 or email rpoulton@betterbranches.com. You may also learn more about Better Branches Technology by visiting <u>www.betterbranches.com</u>.

Rick Poulton Better Branches Technology +1 415-713-9895 email us here

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