

Nail Perfection & Spa Wins Ninth Talk Award for Outstanding Customer Satisfaction

Kansas salon Nail Perfection & Spa receives high marks for customer satisfaction, earning it nine straight Talk Awards.

MISSION, KANSAS, UNITED STATES, December 8, 2018 /EINPresswire.com/ -- Despite its large size and continued growth, [Nail Perfection & Spa](#) remains focused on its customers and providing them an outstanding experience every time, demonstrated by its most recent, and ninth consecutive, [Talk Award](#) win.

Winners of the Talk Awards are based on The Stirling Center for Excellence's independent, proprietary research and evaluation system, which identifies businesses with a track record of excellent customer service and satisfaction. The rating system combines data collected from nominations, online and other customer reviews, surveys, blogs, social networks, business-rating services, and other honors and accolades — all of which express the voice of the customer. Only those with a 4- or 5-star rating receive The Talk Award.

Nail Perfection & Spa has served the residents of Mission and the surrounding area since 1995 with nail services, massages, facials and other skin treatments. When the local mall where the salon was housed closed in 2006, the salon took the opportunity to invest in the community and remodeled an old gas station, expanding its capacity and adding day spa services to the growing business. On November 17, the salon expanded its services yet again with the addition of a new building next door to accommodate its spa services.

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Andrew Bui, Salon Coordinator

Nail Perfection & Spa is more than a nail salon and day spa. It's a refuge that will restore peace of mind and balance of body and spirit with its serene and relaxing environment that cares for the whole person.

“When you're feeling tense, we are here to provide a revitalizing spa-cation from the hustle and bustle of everyday life,” says Owner Kim Tang.

One of the largest pedicure spas in the Kansas City area, Nail Perfection & Spa has 21 pedicure chairs as well as 24 manicure stations offering the most current services, including the latest in gel and dip powder polishes. Despite the size, which allows the spa to serve large bridal parties and more, customer service is never lost in the shuffle.



"Excellent customer service is our main priority," says Manager Mike Maniquis. "From the moment you walk in the door, throughout the service that we provide and until you leave, our staff is dedicated to making your time with us enjoyable. Our quality of work is second to none. We realize that clients have many choices when it comes to nail and beauty services, and that's why we strive to create a warm, friendly environment and always put forth our best effort."

"We are a family-owned business that embraces our employees and clients as members of our extended family," says Salon Coordinator Andrew Bui. "Many of our clients have been with us since the inception of our business, and watching them grow throughout their life through special occasions is something we cherish whole heartedly."

"Nail Perfection and Spa is one of the few places that I'm a regular," says customer Abby P. in her Yelp review. "I live in Fairway, so this conveniently placed salon has always been the obvious choice. I've seen many things come and go from this location over the years and Nail Perfection and Spa has definitely held its ground the longest. I hope that it will continue to do so, but I'm not too worried because literally every single time I go in there, be it on a weekend or a weekday during the slowest times of the year, it is filled with customers. Normally I would complain about price, but the prices here are reasonable and worth what you're getting. The stylists talk with you and make sure you have an enjoyable experience. If for some reason you aren't happy with something, I'm sure they would accommodate. It's great to see a family-owned business thriving in this area and it's a pretty special thing that so many people continue to come back, have certain people they prefer, and show the staff so much love. Or at least that's what I've been witness to! I'd say Nail Perfection & Spa is definitely a point of pride for this area of KC!"

In addition to nine consecutive Talk Awards for outstanding [customer satisfaction](#), Nail Perfection & Spa was awarded "The Best Nail Salon" by The Pitch in 2018.

"The biggest factors that contribute to our success are our consistency in quality and service, and our dedication to our clients," says Tang. "We realize that without our clients, we would not have the honor of winning the Talk Award, and we are so grateful to be able to continue to bring smiles to our customers' faces and deliver award-winning service every day."

Nail Perfection & Spa is located at 5110 Johnson Drive. For more information, call 913-722-0799 or go online to www.nailperfection-spa.com. Visit the company's Talk Award Page at <https://www.thetalkawards.com/award/nail-perfection-and-spa>.



About The Talk Awards

The Talk Awards were created to calculate customer satisfaction ratings for a variety of businesses, based on customer feedback online, and help businesses gain control of their image and reputation by providing consumers a fair and unbiased overview of their business. For more information about The Talk Awards, call 877-712-4758 or go online to www.thetalkawards.com.

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