



Chatbots Market Segmentation, Application, Trends, Opportunity & Forecast 2019 to 2023

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[Chatbots Industry 2019](#)

Description:-

This report analyzes the chatbots market by type (software and services), deployment (cloud and on premise), usage (websites, social media and mobile platform), industry verticals (BFSI, retail, e-commerce, government, travel and hospitality); it also studies the top manufacturers in the market.

The chatbots market is projected to reach USD 6 billion by 2023, at a CAGR of 37% during the forecast period 2017 - 2023.

The major players in chatbots market include:

- Facebook, Inc. (U.S.)
- WeChat (China)
- Artificial Solutions (Sweden)
- IBM (U.S.)
- Naunce Communications Inc. (U.S.)
- Egain Corporation (U.S.)
- Creative Virtual Pvt. Ltd. (U.K.)
- NEXT IT Corp. (U.S.)
- CX Company (Netherlands)
- Speaktoit Inc. (U.S.)
- 24/7 Customer Inc. (U.S.)
- Codebaby (Idavatars), Inc. (U.S.)
- DigitalGenius (U.K.)
- Howdy (U.S.)
- Talla (U.S.)
- Semantic Machines (U.S.)

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The market revenue and share have been analyzed with respect to the following regions and countries:

Americas
North America
U.S.
Canada

Europe
U.K.
France
Germany
Italy
Rest of Europe
Asia-Pacific
China
Japan
India
Rest of Asia Pacific
Middle East & Africa

On the basis of type, the chatbots market has been categorized into the following segments:

- Software
- Services

On the basis of deployment, the chatbots market has been categorized into the following segments:

- Cloud
- On Premise

On the basis of usage, the chatbots market has been categorized into the following segments:

- Websites
- Social Media
- Mobile Platform

On the basis of industry verticals, the chatbots market has been categorized into the following segments:

- BFSI
- Retail
- e-commerce
- Government
- Travel
- Hospitality

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