

Park Bench Launches odin v4.0 Featuring Radically Simple API 2 + Webhooks, Multi-Tenant, & More

This powerful new odin platform breaks the traditional cycles of application upkeep, allowing clients to easily integrate ANYTHING with Cisco BroadWorks™

TAMPA, FLORIDA, UNITED STATES, March 14, 2019 /EINPresswire.com/ -- Park Bench Solutions builds upon its momentum from being named Top 10 API Solution Provider in 2018 by CIO Applications magazine by launching odin v4.0 today, including enhanced odin API 2 + Webhooks. This

completely changes the game for those struggling to integrate business applications, automate labor-intensive tasks, or to innovate and launch new, unique offerings to drive incremental revenue streams from their [BroadSoft™](#) (now part of [Cisco](#)) [BroadWorks](#) application platform.

"With odin 4.0, our clients can easily replace thousands of BroadWorks OCI calls with one odin API call, and also leverage pre-built odin modules (such as Portal, Clone + BULK Provisioning, Multi-Tenant, and Reporting) at no additional cost," reports Marc Tribbe, CEO and Founder.

“

The odin platform's award-winning API is the most powerful ally to Cisco BroadWorks.”

Marc Tribbe



odin v4 featuring api 2 + webhooks

odin Platform v4.0 Features & Enhancements

- Online API Documentation now includes the complete BW

OCI

- Online Platform Documentation is now easily duplicated and rebranded as your own
- Multi-Tenant: ONE odin platform now supports multiple BW instances, versions, brands
- Call Center Queue Live Reports provides real-time, visual reporting
- Updated User Dashboard, User Call Reports, and User Services Reports
- Automated Audio Conversion of ANY audio file formats into BW-required format

- Centralized Project Rooms consolidate Meet-Me and Collaborate into a single view

odin API 2 & Webhooks

"The most exciting improvement to odin v4.0 is by far our new API 2, now complete with Webhooks and Callbacks. All the heavy lifting is already done for our customers, now allowing for simple integrations from any other business applications to automate data or workflows in and out of BroadWorks. With our odin platform, the endless cycle of retesting, redeveloping, and recertification every time there is a software update is a thing of the past," states Dusty Doris, Chief Technology Officer.

According to Tribbe, "The odin platform's award-winning API is the most powerful ally to Cisco BroadWorks. Application integrations no longer require BroadWorks expertise. We now have countless examples where our customers, and our growing network of odin ecosystem partners, have fully integrated their apps in and out of BroadWorks in a matter of hours and days instead of months or years."

About Park Bench Solutions

Park Bench Solutions Inc. is a next-generation API and software development company, focused on "tying applications & services together" by integrating them into the world-wide leading hosted voice provider, BroadSoft™ (now part of Cisco) and their BroadWorks application platform.

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