# Announcing an Intelligence Automation Framework to Enable Enterprise Transformation, Automation, and Optimization.

SANTA CLARA, CALIFORNIA, UNITED STATES, May 14, 2019 /EINPresswire.com/ -- Innova Solutions, an ACS Group Company (Innova) now offers a suite of services and solutions that empower Machine Learning as a Service (MLaaS) to build intelligence upon intelligence for enterprises.

Innova, a provider of innovative business technology transformation solutions, has advanced Machine Learning as a Service (MLaaS) with the introduction of their Innova Data Science Platform (iDSp). iDSp leverages automation, robotics, and artificial intelligence to help organizations achieve business outcomes faster and with minimal risk. iDSp enables MLaaS to couple machines with, not versus, humans. With iDSp, enterprises can efficiently optimize their operations – increasing revenue by decreasing cost through digitization, improved decision support, and self-service enablement solutions.

Innova helps enterprises climb the automation maturity curve in a measured, predictable, and strategic manner. Their extensive suite of automation consulting offerings include cognitive, ML, AI, application transformation, Agile, and DevOps solutions.

By formalizing their Intelligence Automation framework, Innova is focusing their AI efforts into a simple-to-use, holistic, enterprise-ready platform approach. The efficiency of these efforts is demonstrated across a wide range of AI use cases, with increasing ROIs tied to the enterprise's automation, transformation, and digitization maturity.

"The iDSp accelerates intelligence automation by providing simplified tools to manage the Machine Learning lifecycle of ingest-train-deploy-serve-monitor," explains Rajkumar Velagapudi, president of Innova. "iDSp includes a catalogue of connectors to various data sources, feature and model engineering, and serves pre-built models and solutions allowing collaborative streams of reusable data analytic and cognitive services."

iDSp enables business teams to provide better digital experiences, to gain AI-driven insights for decision support, and to provide (self-)service solutions. For development teams, iDSp accelerates process digitization and the creation and management of streams of cognitive models. Key modules of iDSp include chat bots, sentiment analysis, anomaly detection, predictions, data curation, image annotation and segmentation, text analytics, and re-trainable systems.

Below are few examples of how enterprises are leveraging iDSp's automation capabilities to drive business change.

Driving Customer Engagement:

•AI capabilities to deploy AI-augmented product recommendations to enhance customer engagement and increase revenue streams.

- AI-enabled chatbots and intelligent agents for driving efficiency in customer engagement and satisfaction.
- AI-powered marketing technologies for customer targeting, rule and segment discovery, personalized product recommendations, and campaign tailoring and optimization.
- Predictions to perform churn and "what-if" analyses to predict potential to lose a customer, based on market changes.

Increasing Business Automation:

- AI-driven smart automated processes to streamline repetitive business processes, including AI algorithm managed business tasks, requiring complex decision-making and analysis.

Implementing Smart IT Operations:

- Detect anomalies in near real-time from data originating from various layers of a technology stack to prevent potential outages and disruptions to infrastructure.
- Predictive scaling solutions in which infrastructure intelligently adjusts, based on historical data, and then learns to reconfigure itself based on current and anticipated utilization patterns.

Innova's automation offerings drive end-to-end digital transformation with next-generation cognitive and AI-based solutions. Please reach out at DataScience@innovasolutions.com to schedule a working prototype to realize business value for your organization.

About ACS Group

ACS Group is a global provider of information technology solutions and services. Headquartered in Atlanta, Georgia, ACS Group companies have served Fortune 1000 companies globally for more than 50 years. The company employs more than 13,000 employees and consultants worldwide, from offices and development centers across the United States and abroad. Our IT solutions portfolio is focused on digital transformation, and includes Web and Mobile Application Development, Legacy Modernization, Cloud Strategy and Solutions, IoT, Data and Analytics Strategy and Solutions, Artificial Intelligence Solutions, DevOps and Agile Transformation Services, PMO Solutions, and Business Consulting. ACS Group solves complex IT solutions with technical skill, business acumen, and passion.

About Innova Solutions

Innova Solutions is a global information technology company combining a global reach with a local touch. Headquartered in Santa Clara, California, Innova employs more than 1,600 technology professionals worldwide, with field offices in New York, Chennai, Bangalore, Hyderabad, Pune, and Taipei. From Cloud Transformation to Data Services to Managed IT Operations, Innova provides a broad array of proven, tested, cost effective and enterprise scale technologies and services that leverage latest technology and delivery models to deliver high value in the cloud, in the data center, and across complex inter connected environments.

ACS Marketing
ACS Group
+1 678-310-1615
email us here

This press release can be viewed online at: http://www.einpresswire.com