

The Iron Gate Inn Earns Fifth City Beat News Spectrum Award for Customer Satisfaction

Historic bed and breakfast in Cedar City, Utah, earns five straight Spectrum Awards for outstanding customer satisfaction.

CEDAR CITY, UTAH, UNITED STATES, May 18, 2019 /EINPresswire.com/ -- Nestled in the heart of Cedar City, the [Iron Gate Inn](#) offers unmatched hospitality and customer service. That tradition of excellent service recently led the historic bed and breakfast to its fifth [City Beat News Spectrum Award](#) for Customer Satisfaction in as many years.

Winners of the Spectrum Award are based on City Beat News' independent, proprietary research and evaluation system, which identifies businesses and professionals with a track record of top-flight customer service. The rating system combines data collected from nominations, online and other customer reviews, surveys, blogs, social networks, business-rating services, and other honors and accolades — all of which express the voice of the customer. Those that earn a 4-star or 5-star rating receive the Spectrum Award.



The Iron Gate Inn earns fifth Spectrum Award for Customer Satisfaction

The Iron Gate Inn is a quaint bed and breakfast that combines history and hospitality to provide the ultimate get away. With an ideal location one block west of Main Street and a short walk to the Shakespeare Festival Theatre Complex and the Southern Utah University campus, the inn offers the best location in Cedar City. Its location opens the Southern Utah visitor to the all highways to our National Parks.

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Donna Shattuck

Originally built in 1897 by David Thorley for his family, the large home was a welcoming place for friends and

neighbors, and still is today with plush gardens and patios where guests can relax under starlit skies. Transformed between 2000-2002, the Iron Gate Inn became the signature Bed & Breakfast in Cedar City. The house still maintains its original fireplace, doors, floors and windows. Each of the seven guest rooms feature period furnishings, but also modern amenities such as wireless Internet and thick pillow-top mattresses and the finest linens.

The old winery building on the site was recently converted into two luxury suites. The Iron Gate Suites now accommodate more guests, and provide a separate event space for dinners, parties and group meetings. Each of these suites includes a king and queen bed, with a full kitchen in one and a kitchenette in the other, along with jacuzzi tubs and flat-screen TVs.

Beautiful and secluded patios grace the grounds for outdoor dining and relaxation while an outdoor spa by the patio provides a place for guests to unwind. The entire garden area surrounding the home offers a perfect spot for outdoor weddings and receptions or private parties for any occasion.

"Our guests' comfort is our priority," says Owner Donna Shattuck. "As a traditional bed and breakfast we provide an elegant, homey atmosphere and treat our guests like family. Our staff is friendly and helpful, ensuring the house is perfect for the guests every day."

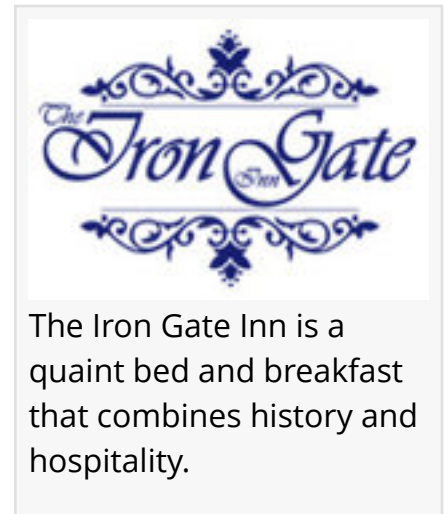
When it comes to meals, the Iron Gate Inn offers the freshest fruits, homemade entrees and baked goods. Vegan meals as well as dairy/sugar free options are available as well upon request. "I personally develop menus specially each week for our arriving guests with their health and preferences in mind," says Shattuck. "I accommodate any reasonable special request, and I'm flexible with arrival and meal times for those on a different time zone or schedule. Someone is always available to provide for a guest's needs."

The Iron Gate Inn has maintained the highest awards status in the hospitality business community continuously since its inception, including its five consecutive Spectrum Awards. "The original owners had high standards; and through my event planning professionalism and lifelong cooking abilities, we just raised the bar," says Shattuck.

The Iron Gate Inn is located at 100 N 200 W in Cedar City. For more information, call 800-808-4599 or go online to www.theirongateinn.com. Visit the inn's Award Page at <https://awards.citybeatnews.com/THE-IRON-GATE-INN-CEDARCITY-UT>.

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The Stirling Center includes a learning and resource center with courses, team training and support, executive coaching, articles, and case studies focused on excellence. Its objective is to



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encourage and enable excellence across many fields, wherever it can. The Stirling Center, www.stirlingcenter.org, recognizes service excellence in both commercial businesses such as those served by City Beat News and Pulse of the City News, and its “life” and “public service” divisions.

City Beat News and The Stirling Center are located in Lapeer, Michigan. For more information, call 866-732-9800 or go online to www.citybeatnews.com.

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