

Founders Lodge Scoops Two 2019 Boutique Hotel Guest Experience Awards

EASTERN CAPE, SOUTH AFRICA, May 27, 2019 /EINPresswire.com/ -- [Founders Lodge by Mantis](#) has received deserved international awards recognition, picking up wins in two categories at [The Boutique Hotel Guest Experience \(BoHo\) Awards](#) in London on 22 May. The prestigious property was named as the winner in both 'Best Boutique Hotel (1-20 Rooms)' and 'Best International Hotel' categories at the ceremony at The Kimpton Fitzroy, held in conjunction with the [Boutique + Lifestyle Hotel Summit](#).

The Boutique Hotel Guest Experience Awards (BoHos) recognise UK and international boutique, lifestyle and hybrid hotels for providing excellence in guest experience. More than 15 000 guest feedback questionnaire responses and over 37 000 online reviews from guests were gathered and analysed during the Awards' 3-month collection period, with 93% of the detailed feedback, positive. Guest feedback was independently aggregated, evaluated, and ranked by students and faculty from the Department of Tourism & Hospitality at

Bournemouth University. The result is a comprehensive study of which properties offer the best experiences, according to those whose opinions mean the most — their guests.

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Founders Lodge is a 5-star 1940's manor house, situated on a 400 hectare reserve directly adjacent to the to

the malaria-free Big 5 Shamwari Game Reserve in the Eastern Cape. Formerly the Gardiner family's holiday



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home, the property has undergone extensive renovation to offer guests luxurious accommodation, coupled with attentive service. With the reserve on which the property sits populated only by 'plains animals', guests are free to safely explore the rugged, beautiful landscape on foot. Guests at Founders Lodge also have direct access to game drives at the neighbouring Shamwari Game Reserve, where they can enjoy thrilling encounters with Africa's famous 'Big 5'.

ENDS

Notes to editors:

About Mantis Collection

Mantis is a diverse collection of extraordinary destinations spanning every continent on Earth. Rooted in conservation, Mantis pursues sustainable business practices and develops tourism products that are respectful of the environment and communities in which they operate.

Whether small and intimate or vast and complex, on a sweeping African plain, bustling city, private tropical island or frozen snowscape, each is an exceptional place for guests to find themselves. While uniquely different in the experiences they offer, all are linked through a collective obsession to be extraordinary, to be rare in a world that mass-produces sameness.

Mantis constantly curates, collects and discovers destinations and experiences that stir the soul, defy expectation and live in the heart forever. We will do anything in our power to advance the cause of sustainability and to promote further appreciation of the land, its creatures and our communities. We believe that the truly rare needs to be looked after and protected for future generations and are wholly committed to Legacy Creation.

Mantis hotels procure bathroom amenities, wines, coffee, and other amenities from suppliers that practice the utmost care for the environment and do not use animals to test their products. Mantis has partnered with Ecoplanet Bamboo and is determined to replace all unsustainable packaging, and paper products in their hotels with bamboo alternatives.

In April 2018, Mantis joined the Accor Group, a strategic partnership which reinforced the Group as a leader in curated one-of-a-kind experiences and resonated with the Accor's conservation platform; Planet21. Together, Mantis and AccorHotels created the Community Conservation Fund Africa (CCFA) in response to the urgent need for the tourism industry to play a greater role in conservation and community upliftment. CCFA is a registered NPO which funds community upliftment programmes and conservation operations in

Africa.

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