

Hospital and Doctor Review sites in Canada

SPRINGFIELD, USA, July 20, 2019 /EINPresswire.com/ -- Whether you're preparing to have surgery, hospital-based testing or treatments, or just want to plan ahead in case of an emergency, it's a good idea to know which hospital near you is your best option. Looking online is the natural place to begin researching, and several sites rate and compare hospitals and doctors. However, before you put your health in the hands of an online ratings' site, it's important understand how they develop ratings and how those ratings may or may not reflect on your specific needs.



Should you trust online reviews

When online rating sites compare hospitals, they are not always comparing apples to apples. Different sites may look at different types of data to make their conclusions. Here are a few measurements a site may or may not include:

- Patient experience: What do patients think about the care they receive?
- Processes: How many patients received the correct care they needed for their specific situation?
- Outcomes: How well did patients do after receiving treatment?
- Cost: How much do specific services cost?
- Safety: How many patients suffered from hospital-related injuries or infections, etc.?

When looking for a new doctor, one of the first places people typically turn to these days is the Internet too. [Hospital and Doctor Review sites](#) are making it easier than ever to learn about other people's patient experiences with doctors. But are those reviews reliable? While online reviews can be a good place to start, they are not always a true reflection of average patient experiences or of how knowledgeable or skilled doctors are at their craft.

One thing to keep in mind with review sites is that there typically is no vetting of comments, other than sometimes pulling off reviews that could be considered libelous. Because many reviewers can stay anonymous, they often feel safer when leaving negative reviews and are more vocal than they might be otherwise. However, there is no way to ensure that the negative or positive review was legitimate. And once a negative review is there, it's very hard to get it removed. Another thing to keep in mind is that most online reviews have more to do with the doctor's bedside manner than his or her medical skills.

HealthSoul is an online portal that allows healthcare consumers to share opinions about their experiences with healthcare providers and hospitals. HealthSoul provides listing of all [hospitals in Canada](#), whether academic or private or government run hospitals. At the end of 2018, Canada had 1450 hospitals, mostly non-profit. They are usually managed by hospital boards based in the community or other local authorities. There are also some for-profit private clinics for diagnosis and surgical procedures. HealthSoul also provides the opportunity for consumer to

share their reviews on health insurance and [travel health insurance companies in Canada](#).

HealthSoul users can review hospitals or clinics on following parameters

- Overall Experience
- Nursing and Doctor care
- Food service and Cleanliness
- Likelihood of recommendation
- The reviews on different specialties for a particular hospital and ability to compare hospitals.

Your Experience Matters

As with any type of online review site, there are going to be outliers – i.e., extremely good or extremely bad reviews. In some cases, there may even be fake reviews. You need to keep those things in mind when searching for a doctor or hospital. Look for common trends, not extreme responses.

As a patient, your experience also matters. Just as you want to look to other people's reviews online, other people want to look at yours as well. It's human nature to let others know about negative experience, but be sure to include the positives as well. If you have a doctor or hospital that you like and trust, let others know. As a patient, you have power, use it wisely.

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