

Second Annual Loyalty360 Best in Class Award Winners Announced

The Loyalty360 Best in Class Awards Recognize Loyalty360 Members Across Nine Different Categories

INDIANAPOLIS, INDIANA, UNITED STATES, November 18, 2019 /EINPresswire.com/ -- Loyalty360, The Association for Customer Loyalty, has announced the winners for its Best in Class Awards, which were awarded in a ceremony on the evening of November 12th, during the second day of the 2019 Loyalty360 Customer Expo.

The main objective of the <u>Loyalty360</u>
<u>Best in Class Awards</u> is to recognize
Loyalty360 members for their
continued commitment to the industry.
The awards recognize the top tier of



Loyalty360 members across nine categories, which include industry-leading brands, agencies, technologies, and their teams, programs, and strategies.

Winners were chosen by the members of the Loyalty360 editorial staff, analysts, and feedback from Loyalty360 Customer Award judges. Nominations were based on several factors including Loyalty360 Award entries and nominations, interviews, overall program impact, and industry and association involvement over the past 18 months that helped to elevate the discussion around customer loyalty.

The winners are as follows:

Partnerships:
Sleep Number
Ally Financial
Verizon Wireless
AARP
Caesars Entertainment
McDonald's
Simon Malls
Canadian Red Cross
SCENE

Customer Focus: Luxottica Caesars Entertainment The Vitamin Shoppe Chevron Customer Experience Strategy: Food Lion GIANT Food Stores Wyndham Hotels & Resorts Ally Financial DSW

Employee Focus: Wheaton | Bekins | Stevens Lenovo Best Buy

Program Strategy: 7-Eleven Best Buy Sleep Number SCENE

Customer Experience Team: 7-Eleven AMC Theatres Canadian Red Cross AARP Simon Malls

Agency:
Iris Worldwide
PrizeLogic
Ansira
Aimia
Brierley+Partners
Lenati
ICF Next

Technology: CrowdTwist Ansira Iris Worldwide Formation Annex Cloud Airship

Customer Loyalty: Verizon Wireless Food Lion GIANT Food Stores Lenovo AMC Theatres DSW Chevron McDonald's

"The Loyalty360 Best in Class Awards recognize those that have shown a unique drive, passion, focus, and commitment to their customers," said Mark Johnson, CEO of Loyalty360. "These Loyalty360 members have earned the distinction of Best in Class in at least one of nine different

categories that acknowledge the dedication of an elite syndicate of brands, suppliers, individuals, initiatives, strategies, and programs. We appreciate all that our members do for the industry and look forward to all their continued success."

For more information about the Loyalty360 or Loyalyy360 Awards, contact carlystemmer@loyalty360.org or visit our website at customerexpo.com.

About Loyalty360

Loyalty360 is an unbiased, objective, and market-driven association for customer loyalty, which seeks to enable and encourage dialogue among industry leaders. Through a unique blend of content, collaboration, and diverse learning opportunities, we've created a network of brands and technology providers that represent some of the best voices that the customer loyalty industry has to offer.

About Customer Expo

Loyalty360's Customer Expo will focus on all aspects of the customer journey, including an exploration of crucial audiences both internal and external. Through a robust slate of best-inclass speakers and interactive discussions, actionable case studies, and proven world-class technology suppliers, attendees will learn about the latest theories, best practices, relevant case studies, emerging trends, and strategies that drive measurable behavioral change and quantifiable results.

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