

# Craftsmanship that Bring Memories at The Ritz-Carlton, Bali

*Service with a smile, The warmth of a Balinese Hospitality*

NUSA DUA, BALI, INDONESIA, January 15, 2020 /EINPresswire.com/ -- At the heart of [The Ritz-Carlton, Bali](#), guest experience is the motto "Ladies and Gentlemen serving Ladies and Gentlemen," a sentiment which underpins a stay at the resort from start to finish. While guests often experience the warm friendly smiles of the reception team, dining attendants and activities staff, there are many other associates hard at work behind the scenes who also have an important role to play in creating a memorable stay for guests.



Room attendant Siliriawan brings true dedication to his role

## The luxury beachfront resort

recognizes the valuable contribution of all its Ladies and Gentlemen through a series of in-house awards such as 'Wow Story' of the month, and the 'Five-Star Employee' award. I Putu Siliriawan who has worked with The Ritz-Carlton, Bali since its pre-opening days in 2014 has been the winner of both awards. Sili is a room attendant and brings true dedication to his role, enjoying the opportunity to have some interaction with guests, as well as to keep their suites or villas spotless. Recently, while he was cleaning a suite, a Japanese guest wandered in, mistaking it for his own room. Sili escorted him to the correct room, and later while cleaning it decided to make his guest some unique towel art. Naming his animal creation 'Gogo' – he left a note in Japanese, explaining this was his room mascot so he wouldn't get lost again. The guest was delighted. "I like to make the guests feel comfortable, and to let them know

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*Karim Tayach*

that if they have any problems during their stay they can reach out to me for help,” says Sili.

“This story about Sili provides the perfect example of our Ladies and Gentlemen going the extra distance to help create memories of a lifetime for our guests. The Balinese are renowned for their hospitality and the warmth of their welcome and we want to make sure our guests experience this, because in the end, long after they return home they will remember the kindness and the care that they found at The Ritz-Carlton, Bali,” says General Manager Karim Tayach.

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About The Ritz-Carlton, Bali.

Located on a stunning beachfront combining with a dramatic clifftop setting, The Ritz-Carlton, Bali is a luxurious resort offering an elegant tropical ambience. Featuring tranquil views over the azure waters of the Indian Ocean the resort has 279 spacious suites and 34 expansive villas, providing the sheerest of contemporary Balinese luxury. Along the foreshore are [The Ritz-Carlton Club®](#), six stylish dining venues, an indulgent and exotic marine-inspired Spa, and fun, recreational activities for children of all ages at Ritz Kids. A glamorous beachfront wedding chapel, makes an idyllic setting for destination weddings, while a range of outdoor event venue and extravagant spaces provide the perfect scene for celebratory events and wedding reception in Bali. Well-appointed conference venues, luxurious meeting spaces, customizable residential packages and experienced organizers also entice those looking to create inspired MICE Tourism events in Bali. Whether work, pleasure or romance is on the agenda, The Ritz-Carlton, Bali is the place to make memories that last a lifetime. Follow us on Facebook, Instagram, Twitter, Youtube, LinkedIn.

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Sawangan Junior Suite with Pool Access



Two Bedroom Sky Villa with Private Pool

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