

# Frontline Call Center Partners with VBurchett Consulting to Improve Patients Experiences

*Frontline Call Center and VBurchett Consulting are joining forces in modern patient care with a new patient engagement center that utilizes telemedicine.*

EASTSOUND , WA , US , October 13, 2020 /EINPresswire.com/ -- Eastsound, WA - [VBurchett Consulting](#) and [Frontline](#) Call Center are joining forces to break ground in modern patient care experiences with a new patient engagement center that utilizes telemedicine, customer care support, and remote patient monitoring technology. This new engagement augments physicians' communications with patients, improves patient outcomes, and increases reimbursements with little-to-no out-of-pocket expense for patients.



Virtual Patient Engagement

Frontline Call Center specializes in customized, high-touch support processes for both customer care and technology solutions. Frontline brings their expertise in customer care and tech support to enable VBurchett Consulting to enhance their patient engagement and care management solutions. The center's expansion brings the most skilled and compassionate medical professionals to the forefront of the care management industry. Through the use of highly effective behavior change management techniques, our specialized national workforce of medical assistants empower patients to pursue positive health and wellness outcomes.

Frontline's mission has always been to provide true high touch support, quality training, and growth oriented engagements. An early adapter to the remote workforce model and cloud-based technologies, Frontline has built a distributed workforce of top talent aimed at ensuring the best possible customer experience since 2006. Over this time, Frontline has been consistently devoted to guaranteeing support for the right people in the right way.

VBurchett Consulting ensures optimum technology utilization through innovative workflow

redesign to provide accurate opportunity assessments, effective patient contact, and ease of use. The integration of care management programs that leverage technology and custom care plans with physicians' existing office infrastructure provides compelling proactive care management of patients. VBurchett Consulting achieves consistently positive patient health and revenue generation outcomes for a diverse range of organizations.

Frontline's new venture with VBurchett comes at a time when demand for telehealth solutions is at an all-time high. The ongoing COVID-19 pandemic continues to limit in-person contact, encouraging the adoption of remote health solutions. VBurchett and Frontline's new patient engagement center supports telehealth with full, third party verified HIPAA compliance while also promoting billing accuracy and a premiere patient experience. With the joined experience of these respected enterprises, we can move towards a new normal where patient care is conveyed virtually as seamlessly as in person.

For more information about VBurchett Consulting go to <https://vburchettconsulting.com/blog> and to learn about Frontline Call Center's work go to <https://frontline.group/frontline-call-center/patient-engagement/>.

Sarah Wesen  
Frontline Call Center  
+1 800-397-5165

[email us here](#)

Visit us on social media:

[Facebook](#)

[LinkedIn](#)

---

This press release can be viewed online at: <https://www.einpresswire.com/article/528327153>

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.

© 1995-2020 IPD Group, Inc. All Right Reserved.