



# PILOT FREIGHT SERVICES LIFTS RESTRICTIONS FOR WHITE GLOVE DELIVERY TO HOMES, HOSPITALS & BUSINESSES

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GLENN MILLS, PENNSYLVANIA, UNITED STATES, October 13, 2020 /EINPresswire.com/ -- [Pilot Freight Services \(Pilot\)](#), a worldwide transportation and logistics services provider backed by [ATL Partners](#) and British Columbia Investment Corporation (BCI), has lifted all regional restrictions for inside delivery to homes, hospitals and businesses. Pilot drivers will follow safety guidelines set by the Center for Disease Control (CDC), including wearing protective coverings like masks, gloves and booties as well as procedures for hand washing, sanitizing tablets, phones and truck interiors.

To maintain reliable performance and customer confidence, Pilot revised delivery safety protocols when interacting with customers, including requesting consignees to wear masks or keep social distance when asking permission to enter the home. Pilot drivers will continue to secure verbal confirmations of delivery from customers to prevent the sharing of pens or tablets. Drivers will photograph goods delivered to the requested site as added confirmation. In addition, drivers will also package any return or haul away items before removal or loading in trucks.

Throughout the pandemic, Pilot's ground network has proven resilient and has met the surge in-home delivery for large e-commerce purchases particularly in the furniture, outdoor lifestyle or exercise goods categories. Pilot's leadership team acted quickly to revise health and safety protocols at the start of the global pandemic, and continued to do so throughout the last eight months to the needs of our customers with the operational excellence during a very critical time.

"We are happy to responsibly resume Pilot's highest level of service to our customers," says Zach Pollock, chief operating officer of Pilot Freight Services. "Pilot will always prioritize the health and safety of our employees, customers, and vendors while continuing to provide the best possible customer experience."

## ABOUT PILOT FREIGHT SERVICES

Pilot Freight Services, Inc. is an award-winning full-service transportation and logistics provider with 90 locations throughout North America. Pilot also has several locations in Western Europe and a presence in the Asia-Pacific marketplace. The company's freight forwarding services encompass every mode of transportation, including air, ground and ocean, serving all corners of the globe. Pilot's full mile and final mile home delivery solutions for heavy and hard to handle

goods include value-added service offerings such as white glove, assembly and installation. Pilot's logistics programs offer a complete line of expedited and time-definite services, international shipping solutions, product warehousing and inventory management. In addition, Pilot's online shipment navigator, CoPilot, makes online shipping fast, convenient and secure. In 2018, Pilot adopted Alex's Lemonade Stand Foundation as their national philanthropy partner raising funds company-wide for treatments and cures for children battling cancer. Learn more about Pilot Freight Services at [www.PilotDelivers.com](http://www.PilotDelivers.com).

#### ABOUT ATL PARTNERS

Founded in 2014, ATL Partners is a premier sector-focused private equity firm that invests in aerospace, transportation and logistics companies. ATL brings deep sector expertise to its investment approach with nine investment professionals and seven Executive Board members who have decades of combined operating experience in each of ATL's core sectors. For more information about ATL Partners, visit [www.atlpartners.com](http://www.atlpartners.com).

#### ABOUT BCI

With C\$171.3 billion of managed assets as of March 31, 2020, British Columbia Investment Management Corporation is a leading provider of investment management services to British Columbia's public sector and one of Canada's largest asset managers. BCI generates investment returns that help their institutional clients build a financially secure future. With a global outlook, BCI seeks investment opportunities that convert savings into productive capital that meet their clients' risk/return requirements over time. BCI invests across a range of asset classes: fixed income; mortgages; public and private equity; real estate; infrastructure; and renewable resources. BCI's private equity program, valued at C\$17.9 billion, is focused on direct investments in industrials, technology, consumer/retail, healthcare, as well as financial and business services. For more information about BCI, please visit [www.bci.ca](http://www.bci.ca).

Lorraine Gimblett  
Pilot Freight Services  
+1 215-254-6601  
[email us here](#)

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