

# Real-time Vote-By-Mail ballot tracking available for Palm Beach County mail ballot voters

## Processing of ballots underway

PALM BEACH COUNTY, FLORIDA, UNITED STATES, October 30, 2020 /EINPresswire.com/ -- With record numbers of voters taking advantage of vote-by-mail, the Palm Beach County Supervisor of Elections wants voters to know that tracking their mail ballot online is easier than ever.

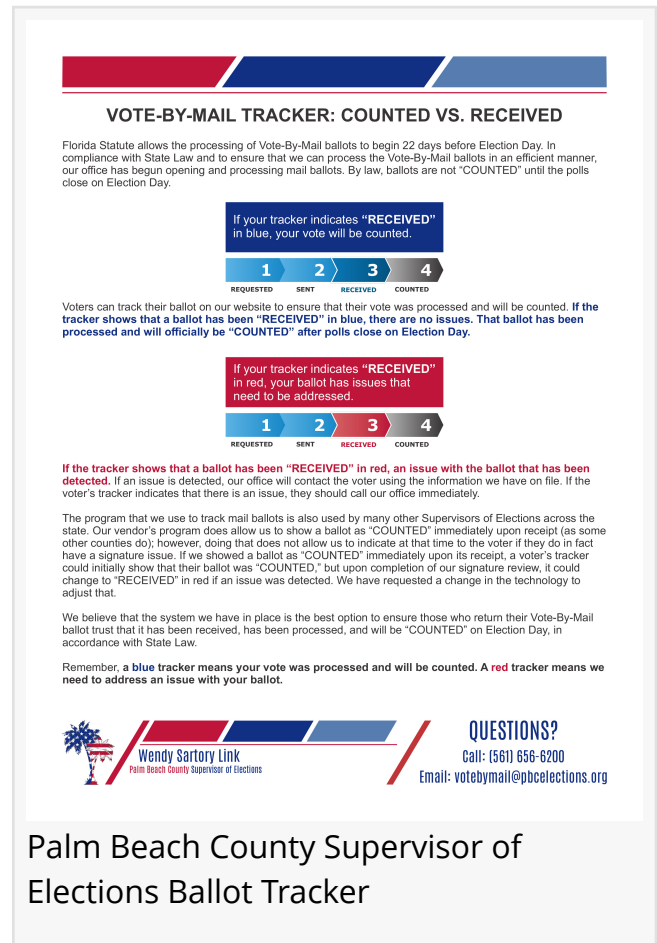
To check the status of a vote-by-mail ballot 24/7, just go to [www.pbcelections.org](http://www.pbcelections.org) and click on the blue "My Status" button. Enter your information and hit submit, and you'll instantly be routed to your ballot tracker.

"Our office has started opening and processing vote-by-mail ballots, and this system should help reassure our vote-by-mail voters that their ballot has been received and is ready to be counted," said Supervisor of Elections Wendy Sartory Link. "Our system is also able to alert voters if there is an issue with their ballot, which we can then take steps to resolve."

Once your vote-by-mail ballot has been received by the Supervisor of Elections office, it will show as "RECEIVED" in blue on the ballot tracker. If the tracker stays on blue, then the vote has been processed, the signature verified and the vote will count.

If the ballot tracker shows as "RECEIVED" in red, that indicates that there may be an issue with the ballot and that the voter should contact the Supervisor of Elections office right away. If the tracker is red, the elections office will also work to contact the voter.

Importantly, the ballot tracker will not show any ballots as "COUNTED" until after polls close on



**VOTE-BY-MAIL TRACKER: COUNTED VS. RECEIVED**

Florida Statute allows the processing of Vote-By-Mail ballots to begin 22 days before Election Day. In compliance with State Law and to ensure that we can process the Vote-By-Mail ballots in an efficient manner, our office has begun opening and processing mail ballots. By law, ballots are not "COUNTED" until the polls close on Election Day.

If your tracker indicates "RECEIVED" in blue, your vote will be counted.

1 REQUESTED 2 SENT 3 RECEIVED 4 COUNTED

Voters can track their ballot on our website to ensure that their vote was processed and will be counted. If the tracker shows that a ballot has been "RECEIVED" in blue, there are no issues. That ballot has been processed and will officially be "COUNTED" after polls close on Election Day.

If your tracker indicates "RECEIVED" in red, your ballot has issues that need to be addressed.


1 REQUESTED 2 SENT 3 RECEIVED 4 COUNTED

If the tracker shows that a ballot has been "RECEIVED" in red, an issue with the ballot that has been detected. If an issue is detected, our office will contact the voter using the information we have on file. If the voter's tracker indicates that there is an issue, they should call our office immediately.

The program that we use to track mail ballots is also used by many other Supervisors of Elections across the state. Our vendor's program does allow us to show a ballot as "COUNTED" immediately upon receipt (as some other counties do); however, doing that does not allow us to indicate at that time to the voter if they do in fact have a signature issue. If we showed a ballot as "COUNTED" immediately upon its receipt, a voter's tracker could initially show that their ballot was "COUNTED," but upon completion of our signature review, it could change to "RECEIVED" in red if an issue was detected. We have requested a change in the technology to adjust that.

We believe that the system we have in place is the best option to ensure those who return their Vote-By-Mail ballot trust that it has been received, has been processed, and will be "COUNTED" on Election Day, in accordance with State Law.

Remember, a blue tracker means your vote was processed and will be counted. A red tracker means we need to address an issue with your ballot.

 Wendy Sartory Link  
Palm Beach County Supervisor of Elections

**QUESTIONS?**  
Call: (561) 856-6200  
Email: [votebymail@pbcelections.org](mailto:votebymail@pbcelections.org)

**Palm Beach County Supervisor of Elections Ballot Tracker**

election day.

Attached you will find an explainer document to show how the ballot tracker works.

For further questions on the process please call 561-656-6200 or email:  
votebymail@pbcelections.org

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