



Best Research Paper Writing Services | IBM Watson Chatbot Experiment

The experiment took place at the beginning of April and ended by the end of the month. To sum up the results, surveys among customers were conducted.

ELLENVILLE, NY, USA, May 4, 2021 /EINPresswire.com/ -- The ambitious experiment conducted by reputable research paper writing services led to intriguing results. At the beginning of April, four essay companies launched chatbots developed by the means of IBM Watson Assistant to upgrade the user experience. Halvorson Media Group summarized the feedback and did research on this interesting experience.

The outcomes of the experiment differed to some extent. However, we managed to define some common patterns. Thus, AI chatbot adoption enhanced the productivity of support teams. As a result, the response time dropped to the bare minimum. In some cases, it led to a higher customer satisfaction rate. On the other hand, none of these companies reported failures during the experiment. Hence, we can fairly consider it to be a success.

The chatbots proved to be effective at addressing most basic customer problems. But their implementation will not affect the team of support managers as their assistance is still essential. Most customers appreciate interaction with real people. So, it is not the case for the replacement of customer service agents with functional AI chatbots in the nearest future. Support managers usually monitor chats starting a dialogue when necessary.

To discover some more details about the experiment Halvorson Media Group expert communicated with insiders of the following companies:

[EvolutionWriters](#);

[WriteMyEssays.me](#);

CheapPaperWriting;

[PaperHelp](#).

Recently, these platforms participated in the annual rating of the best research paper writing services. According to students' polls and customer reviews, the following strengths were indicated:

Excellent quality of written assignments coupled with a high satisfaction rate.

Solid guarantees and ensured confidentiality.

Short turnaround time.

100% uniqueness of papers.

Affordability.

Congenial image.

The results of the discussions are presented below.

EvolutionWriters

The experiment resulted in a decrease of 23% in the workload for the customer support team. It was a relief for managers who have to deal with hundreds of requests daily. Over 105 000 students use EvolutionWriters on a regular basis. As the robust bonus system attracts more interested customers, the company has to gradually expand the support team. Thus, managers admitted that the chatbot was really helpful. By the way, the platform provides a 5-15% discount for the first order and a 10% off the next one. Plus, there are regular special offers, promotions, and a loyalty program contributing to the affordability of the service.

Why do students appreciate it?

The first thing to highlight is the variety of disciplines and the possibility to select a writer. Plus, the strong Privacy Policy allows maintaining anonymity.

WriteMyEssays.me

By the means of the AI-based chatbot, the company managed to improve the customer satisfaction rate by 3%. For such a competitive niche as custom writing, it is a real breakthrough (taking into account that the rate reached 93% before the experiment). As WriteMyEssays.me is a comparatively new company, it aspires to enhance its online image. Thus, they can handle any type of assignment including non-typical ones. The platform also stands out for its sophisticated quality assurance system. According to it, each paper should be double-checked before sending it to a customer.

Why do students appreciate it?

WriteMyEssays does not require paying for your paper in advance but only when it is done and approved. There is also a possibility to communicate with a writer before ordering an assignment.

CheapPaperWriting

Being the most attractive research paper writing service for students, CheapPaperWriting attempts to make its services affordable providing the best price-quality ratio. But UX also matters a lot. That is why the company tested the IBM Watson chatbot. This experiment led to the faster processing of user requests. As the platform often deals with urgent orders, prompt reaction for customer queries is the key to success.

Why do students appreciate it?

The company provides a lot of opportunities to save some money without loss of quality. There is a variety of free extra services such as formatting, title page, bibliography, direct chat with a writer, etc.

On a Final Note

The custom-writing industry grows in scale becoming a highly competitive niche. Thus, the best research paper writing services have to undertake steps to maintain their status and good

names. Increasing the effectiveness of customer service is just one of several innovations we will witness in the nearest future. However,

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