

# Acumera launches Verifone Commander POS backup service that backs up the Verifone Commander POS configuration files

*The Acumera Verifone Commander POS backup service reduces store downtime during a Verifone Commander reload and protects sales and brand reputation.*

AUSTIN, TX, USA, June 29, 2021  
/EINPresswire.com/ -- Acumera, a

leading network operation, visualization, and security services

provider, announced the launch of its

new [Verifone Commander POS backup service](#). This offering, managed through a containerized edge computing workload in Acumera's AcuVigil™ dashboard, backs up the Verifone Commander point-of-sale (POS) configuration files to a cloud-based storage location.



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*Roberto Chang, Acumera EVP,  
Operations*

According to Roberto Chang, Acumera's EVP, Operations, “the Acumera Verifone Commander POS backup service ensures stores always have an up-to-date POS backup and enables easy identification and correction of misconfigurations. This results in reduced store downtime by 3 to 5 hours during a Verifone Commander reload and protection of sales and brand reputation.”

Acumera's Verifone Commander POS backup service provides daily backup of POS configuration files, backup retention for 180 days (with the most current file stored indefinitely), notification of configuration file changes, and

downloadable backup configuration files. It can be accessed by in-house and third-party service company VASCs through the [AcuVigil dashboard](#) and complies with Verifone SMS Import Export utility standards to successfully get the POS back online. When combined with Acumera's [AcuLink™ Remote Access Service](#), the workload enables junior technicians to perform an onsite Commander reload while senior techs restore the data remotely.

The new workload is part of Acumera's full suite of cloud-based containerized edge computing workloads for security, monitoring, compliance and analytics of the digital estate. Acumera is also a Verifone and Gilbarco certified managed network service provider (MNSP) and is listed on the Visa and MasterCard Global Registries of PCI compliant service providers.

To find out more about the Verifone Commander POS backup service, stores can visit [acumera.com](http://acumera.com) or contact Acumera at 512.687.7410.

### About Acumera

Acumera is the leading supplier of network operation, visualization, and security services via orchestration of business, networking, and security workloads in the cloud, near the edge and at the edge. Acumera fully secures entire networks, point-of-sale (POS) systems, and IoT devices and safeguards sensitive data, maximizes uptime, provides device-level visibility, and simplifies compliance for businesses in the convenience store, petroleum, restaurant, retail, unmanned parking, and other industries. Acumera's robust, scalable platform provides a full suite of containerized edge computing workloads for security, monitoring, management, analytics, loyalty programs, and more. Acumera is listed on the Visa and MasterCard Global Registries of PCI compliant service providers. Learn more at [acumera.net](http://acumera.net).

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The diagram illustrates the Acumera Verifone Commander POS Backup Service workflow. It shows a POS System connected to an Acumera MG Edge Security Device, which is connected to the Internet, and finally to Cloud File Storage. A laptop at the top represents the AcuVigil dashboard for managing backups and history. The diagram includes the following components and descriptions:

- POS System:** SMS Import Export Utility accessed by the MG device.
- Acumera MG Edge Security Device:** Files extracted by the POS backup workload.
- Internet:** Backup files transmitted securely across the internet.
- Cloud File Storage:** Configuration files securely stored in the cloud.

Backups and backup history managed via the AcuVigil dashboard.

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**Verifone Commander POS backup service diagram**

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