

Kleinschmidt Associates Receives 2021 Premier Award for Client Satisfaction

Award recognizes A/E/C firms that deliver a truly exceptional client experience

PITTSFIELD, ME, UNITED STATES, September 7, 2021 /EINPresswire.com/ -- PSMJ Resources, Inc., in collaboration with Client Savvy, has recognized Kleinschmidt Associates as a winner of the 2021 Premier Award for [Client Satisfaction](#).



The Premier Award for Client Satisfaction award is given to firms who demonstrate a commitment to giving clients a voice as a means to delivering excellent customer service, and confirmation from clients that excellent service was received. Out of more than 300 firms, 33 were selected to receive this prestigious honor.

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Trevor Lykens, COO

“Kleinschmidt has a long history of delivering quality solutions to our client's problems. We have invested in moving beyond just providing technical solutions to being a trusted partner. Having the additional communication points and insights from our Client Listening Program (CLP) helps us see our [project](#) performance through their eyes in real-time.”, says Trevor Lykens, Chief Operating Officer with Kleinschmidt, “This direct feedback facilitates our ability to improve our client's experience and ensure the delivery of outstanding service they expect from a trusted partner.”

Winners will be honored at the 2021 PSMJ Thrive Conference and again at the 2022 CXps Conference.

About Kleinschmidt:

Kleinschmidt Associates performs engineering, regulatory and environmental consulting for

North American energy companies and governmental agencies who strive to protect and enhance the natural environment without compromising performance. We work at the intersection of regulatory requirements, environmental science, and engineering solutions to achieve our client's objectives.

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