

MSPA Americas Announces 2022 Board of Directors

Features 5 Past Presidents, 4 Retail Service Provider Representatives

ORLANDO, FLORIDA, UNITED STATES, September 23, 2021 / EINPresswire.com/ -- MSPA Americas is pleased to announce the composition of its 2022 Board of Directors who will assume office on January 1, 2022.

President-Elect Stan Hart (Alta360) is the association's first two-time elected president, having served in the same capacity from 2013-2014. During his previous tenure, Stan shepherded innovative changes which began to adapt the association for continued success by creating an independent contractor level of membership, and opening MSPA Americas (then MSPA North America) company membership to other forms of customer experience providers beyond mystery shopping.



"As MSPA Americas further expands to include more diverse companies which create, measure and enhance the customer journey, including retail service providers and merchandising companies, we are fortunate to be able to tap a leader who has been through this before to take the reins again," said MSPA Americas President Sam Hersey (The Consumer Insight).

The membership also elected Jim Fulk and Andrew Therrien, both from the retail services provider sector, and re-elected former president Charles Stiles to fill the three open directors-at-large seats.

The full 2022 MSPA Americas Board of Directors board composition is listed below:

Stan Hart (Alta360) President

Jane Edwards (Grove Partnerships)

Uice-President

Elaine Buxton (Confero) Secretary

Steve Heintzelman (Alta 360) Treasurer

Sam Hersey (The Consumer Insight) Immediate Past President

Jason Bare (Bare International)□ Director-at-Large

Jim Fulk (WhiteHawk)□ Director-at-Large

Gregg Morrison (TouchPoint360) Director-at-Large

Doug Rector (NW Loss Prevention Consultants)Director-at-Large Charles Stiles (Business Evaluation Services)

Director-at-Large

Andrew Therrien (Samplers, Inc.)

Director-at-Large

Eileen Wirz (CXE) Director-at-Large Rich Bradley, ex-officio Governor

Rich Bradley

Buena Vista Events & Management

+1 407-463-2689

rbradley@buenavistaevents.com

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