

InfoComm | Orlando, November 1st, 2021 — VisibilityOne wins Best of Show in AVTechnology at InfoComm 2021

With this enhancement, VisibilityOne continues to lead the industry in cross-vendor and hybrid collaboration environment monitoring and management.

ORLANDO, FLORIDA, USA, November 2, 2021 /EINPresswire.com/ -- <u>VisibilityOne unveiled at InfoComm</u> 2021 its' Crestron MS Teams Room Monitoring capability and was also selected as the winner of the coveted AVTechnology award at this year's InfoComm. With this enhancement, VisibilityOne continues to lead the industry in cross-vendor and hybrid workat-home user collaboration environments.

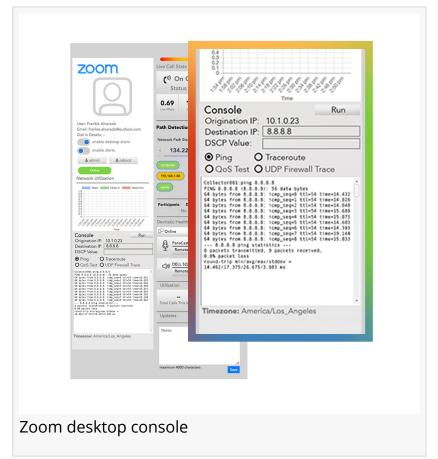
"Last year we launched the industry's first and only complete monitoring solution for remote hybrid users of MS Teams and Zoom and now with the long-awaited Enhanced MS Teams Room Monitoring, our offering gives our partners and customers an incredible level of



new technical insights. With this achievement, we now enable IT departments and MSPs with the competence and knowledge they want to bring order to the exorbitantly burdensome hybrid collaboration ecosystem". Said, Jose De La Paz, CEO.

VisibilityOne's cross-vendor monitoring provides IT in-depth insights into the entire collaboration environment including UC, AV, IoT, USB, network, hybrid users, and as of October 26th, 2021, indepth insights into and around MS Teams Rooms. This unprecedented monitoring capability also includes our exclusive self-healing of connected devices, why is this critical? In a recent study of 1000 huddle rooms over 80% of support issues and Trouble Tickets raised were related to the connected devices in the huddle or conference room. With self-healing and failover functions most of these issues are automatically addressed.

We're proud of how we've pushed the boundaries in the monitoring space. Our purpose at VisibilityOne is to provide deeper insights into VC room componentry, network, applications, and the entire path of the VTC platform all the way down to the individual worker's laptop. We enable IT with the knowledge and competence to logically bring order to the chaos of collaboration. It is with this idea of looking at the video call from end to end, that the founders of VisibilityOne began their journey. Years of experience in the collaboration space drove our passion to create a tool that provided answers that could empower IT with real-time actionable data to guarantee uptime and quality that stakeholders expect.



The elegance is in the simplicity of our patented application; with no need for infrastructure nor dedicated servers, the VisibilityOne application provides fast effortless deployment in an enterprise setting. With just a few steps you'll populate your entire collaboration environment



VisibilityOne delivers a single view of multiple hardware vendors and cloud services. Not toggling between multiple dashboards and complex tools is truly a gamechanger and time saver."

Dave Van Kanegan IT Leader
USFoods

including huddle rooms, codecs like Poly, Cisco, Crestron room systems, IoT devices, USB Cameras/phones, and of course the exclusive view of hybrid Zoom and Teams users, all on one elegantly designed intuitive user interface. From self-healing to failover, our solution provides unparalleled real-time management, monitoring, and analytics, for enterprise, higher education, healthcare, and public sector environments worldwide.

About:

VisibilityOne is the industry's most comprehensive crossvendor platform for monitoring, managing, and self-

healing of end-to-end video collaboration in the hybrid world. Awarded multiple patents, the solution provides real-time performance and health data across multiple vendors and cloud services so that IT teams can see actionable insights into devices, applications, and operating environments. IT teams now have the support they need to proactively monitor their video meeting solutions, gain critical insights into their UCC, pinpoint issues, and make decisions

quickly all in a single, data-rich view. This sense of order and knowledge that VisibilityOne offers will eliminate the guesswork due to user error, equipment malfunction, network inconsistencies, or application non-performance.

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