

EOX Vantage Signs First European Client: Acorn Insurance and Financial Services

BEACHWOOD, OHIO, UNITED STATES, January 27, 2022 /EINPresswire.com/ -- Granite Underwriting has appointed EOX Vantage as a strategic partner to support the back-office operations for Acorn Insurance and Financial Services Ltd.



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Sudhir Achar

Acorn is EOX Vantage's first client in the European market. The Liverpool-based enterprise has provided car and home insurance, as well as specialty insurance lines for vehicle-related businesses such as taxis and commercial vans, since 1982.

Initial functions will include handling incoming correspondence from policyholders and other insurers; inputting financial information into a payment system; updating the claims system with changes; and staffing the webchat tool.

Services for Acorn will be accomplished by the Managed Services team located in Bangalore, India. Fast, secure turnaround of all transactions is ensured through an approach combining ISO 9001 and ISO 27001 certifications alongside Six-Sigma methodology. EOX Vantage claims the team can save clients an average of 30%+ in operating expenses and help them realize a 3-10% increase in policy retention.

The team uses insurance industry-optimized modules of EOX Vantage's Enterprise Operating System (EOX). The EOX platform is a suite of unified cloud-based apps to run any business, all in one secure place. It provides business intelligence and analytics so users can enhance business efficiency and make better informed decisions. For insurers, the EOX integrates with and maximizes the organization's agency management system to increase efficiency and data flow.

"I can't tell you how exciting it is to break into the U.K. and Europe," said Sudhir Achar, CEO of EOX Vantage. "We have recently hired several team members who have extensive experience working with insurers in the U.K., so we're ready to handle the responsibility and challenge of a more international clientele. We plan to expand our global reach even more in 2022."

For more information, please contact Mike Fieseler.

About EOX Vantage: At EOX Vantage, our goal is to deliver premier service with insights that boost overall operations. Clients choose EOX Vantage products and services to improve their operational efficiencies. Our proprietary software, the Enterprise Operating System (EOX), and back-office support allow clients to focus on what they do best by reducing the time it takes to manage the essential, non-core aspects of their operations and improve their effectiveness with data and insights. Through the actionable dashboards and data analytics of our secure, all-in-one platform, businesses gain the visibility they need to make better informed decisions, resulting in increased productivity, enhanced collaboration and reduced time and cost. Please visit [our website](#) for more information.

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