

UCaaS Solutions Enhanced by Digital Engagement Platform from Cloud Conventions

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ORLANDO, FLORIDA , UNITED STATES, March 21, 2022 /EINPresswire.com/ -- Convey Services, parent company of [Cloud Conventions](#), today demonstrated new capabilities to bolster Unified Communications as a Service (UCaaS) by adding the ability to

digitally engage internal and external audiences with its virtual event and content management platform. When coupled with a UCaaS solution as part of an enterprise or SMB offering, Cloud Conventions elevates the ability to inform, educate, and interact with audiences by providing management of webinar sessions, a content resource center, discussion forums along with

features and capabilities to convert individuals from passive listeners to active participants.



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Carolyn Bradfield

"Unified Communications technology was never more critical than during the Pandemic to keep remote teams connected and serve customers through integrated video, voice and contact center solutions," said Carolyn Bradfield, CEO of Convey Services. "In the expanding age of the virtual workforce, business customers need to include higher levels of digital engagement to enhance interaction with both their employees and customers. Cloud

Conventions is the first SaaS platform to deliver virtual event capabilities to a UCaaS stack, unifying both enterprise-based and SMB communications to deliver greater value."

Adding the Cloud Conventions engagement platform to a UCaaS solution creates a 365-resource



Cloud Conventions a SaaS solution from Convey Services is an enterprise virtual/hybrid event management platform that redefines the exhibitor and attendee experience to allow companies to provide easy access to in-depth product information, showcase their

center with managed information flow, control of brand identity, enhanced training and educational resources, along with the ability to stage virtual or hybrid events. Cloud Conventions is integrated with BlueJeans by Verizon and Zoom and can be integrated with other conferencing solutions through its API. Additional integrations include Vimeo for video hosting as well as registration systems for large in-person tradeshow events. Cloud Conventions is built on a sophisticated content delivery and management architecture, it onboards, and manages participants, offers an email and text engine for outreach, has interactive engagement tools, and sophisticated analytics to track every platform interaction.

"UCaaS has been defined as a cloud-delivered model that supports telephony, messaging, mobility, meetings, and other communications-enabled business processes, but it is quickly evolving into Unified Communications & Collaboration as a Service (UCCaaS) by adding true collaboration as part of the service stack," Bradfield added. "Applications for virtual events and digital engagement include sales kickoffs and remote meetings, user conferences, virtual education and certifications, product launches, or holding press conferences and investor relations events. UCCaaS solutions are becoming the focal point for all digital collaboration and should be accessible 365 days a year, not just for a single event."

For more information Download the eBook: [The 2022 Evolution of Unified Communications & Collaboration](#) or listen to the Podcast: [The Evolution of Unified Communication & Collaboration as a Service](#)

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