

Announcing End-to-End Solutions for Plumbing Businesses with ServiceWorks

ServiceWorks offers a complete solution for dispatch, inventory, point of sale, accounting, and more, designed with plumbers in mind.

ST. LOUIS, MISSOURI, UNITED STATES, May 18, 2022 /EINPresswire.com/ -- [Service Works](https://service.works/dlp/plumbing-software-ppg-serviceworks.html) is pleased to announce that it now provides software that offers end-to-end solutions for plumbing businesses, allowing users to easily manage scheduling, dispatch, invoicing, estimation, and inventory from a single platform. Service Works' CEO Suparba Panda explains that the company's field service management software was built specifically for contractors performing home services.

"We understand that operating your own plumbing business is stressful and time-consuming," says Panda. "With our software, not only can you relieve some of that stress and reduce your workload, but you can also manage your operations more effectively, improve customer satisfaction, and increase profitability too. It offers so many advantages!"

Features include

- Order management
- Customer management
- Inventory management
- Point of sale
- Dispatch and scheduling
- Analytics and reports
- And a lot more

The software is particularly useful for estimating jobs and tracking their performance in real time. With built-in dispatcher software, it's easy to manage schedules and dispatch employees,



The graphic features the ServiceWorks logo at the top left, followed by logos for PLUMBMASTER and WOLVERINEBRASS. A central image shows a plumber in a blue uniform and cap looking down. To the right is a QR code. The main text reads: 'END TO END SOLUTIONS FOR YOUR PLUMBING BUSINESS'. Below this, it states: 'ServiceWorks is a state-of-the-art, simplified and complete solution for your dispatch, inventory, point of sale, accounting, and real-time tracking needs. To Learn more or to request a live demo, visit us at: <https://service.works/dlp/plumbing-software-ppg-serviceworks.html>'. A blue banner below that says: 'ProIP Customers: 50% discount for the first year and a 20% discount every year after that!'. The bottom section is divided into two columns: 'Key Features' and 'Benefits'.

Key Features

- Work orders that are directly integrated with your **Inventory**
- Automatic **Scheduling and Assignment** of technicians based on their skillset and workload
- **Route Optimization** to reduce driving time
- Customer **Surveys** after job completion to collect relevant and actionable feedback
- Email and Text **Notifications** to customers with job status using customizable templates
- Automated **RoboCalling** to customers for job scheduling
- Digital **Proof of Service**
- Detailed **Insights** into your business operation
- Customizable **Predictive Analytics** to inform you of future trends to help your business grow efficiently

Benefits

- Reduced time in transit and increased productivity
- Reduced back-office costs due to automated scheduling and route management
- Next level transparency for customers - reduce customer calls and wait times
- Increased customer retention with rapid automated customer satisfaction surveys
- 360-degree view of the business on the fly on any device including your smartphone
- Growth fueled by knowledge - deep data mining

while field technicians can receive live updates when their schedule is changed. Estimates can be issued with ease, and payments accepted in the field, allowing for faster payment processing as well as more efficient record keeping. Additionally, the software will help keep track of material and storage, provide GPS tracking, and real-time activity alerts.

"Our clients are delighted with our services," Panda concludes. "It's a relief to get so many tiresome business chores automated so you can focus on doing what you do best. Please feel free to contact us if you have any questions!"

Service Works offers a 14-day free trial with no credit card required. Additionally, the company is partnering with [PlumbMaster](#) to offer Pro-IP customers a 50% discount for the first year of a ServiceWorks subscription, as well as a 20% discount for every year after that.

For more information, visit the ServiceWorks [website](#).

About the Company

On a mission to offer the ultimate, intelligent platform for all types of service businesses, Service Works provides innovative software that helps automate daily operations, empowering business owners to run their businesses from anywhere. The company's unified cloud-based platform digitally transforms the service industry, simplifying jobs, dispatch, inventory, point of sale, real time tracking and accounting.

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